

#1

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Thursday, September 12, 2024 2:14:52 PM  
**Last Modified:** Thursday, September 12, 2024 2:18:02 PM  
**Time Spent:** 00:03:09  
**IP Address:** 192.107.136.136

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Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

**Q2** **Campus Staff**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **1 (Extremely Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **Lots of space**  
Reason 2 **Incredible playground**

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**Q6** **1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Prompt attention to issues**

Reason 2

**Easy to work with**

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**Q8**

**1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Always available if there were problems**

Reason 2

**Easy access via personal cell phones**

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**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Maybe don't always go with the most complicated solution? Just because it's new and shiny?

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#2

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Thursday, September 12, 2024 3:02:32 PM  
**Last Modified:** Thursday, September 12, 2024 3:03:34 PM  
**Time Spent:** 00:01:01  
**IP Address:** 192.107.137.133

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Page 1

**Q1** **Govalle Elementary**

Please select your campus/facility:

**Q2** **Campus Staff**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Sound echos badly due to the design of the school**Reason 2 **The furniture is not appropriate****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

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**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#3

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Thursday, September 12, 2024 3:03:58 PM  
**Last Modified:** Thursday, September 12, 2024 3:10:47 PM  
**Time Spent:** 00:06:48  
**IP Address:** 192.107.136.3

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Page 1

**Q1** **Casis Elementary**

Please select your campus/facility:

**Q2** Other (please describe):  
Principal  
Please select the option that best describes your role:**Q3** **Yes**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Strong collaboration with the Architects & Construction Company**Reason 2 **The fact that we were on-site during construction of campus.****Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Constant communication from AISD representatives**

Reason 2

**Taking my feedback and perspective into strong account.**

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**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**LPA & Joeris organizations were simply the best at responding to our needs.**

Reason 2

**Both companies are still accessible to date, in case I have any issues.**

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**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

The process and structure for construction projects was very well thought out and not rushed, but executed well.

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**Q11**

Are there any other comments you would like to make about the project at your campus?

The only constructive feedback that I have is around the transitioning of responsibilities back to AISD. The training and support was not up to standard or substantial. There should be more intensive communication between AISD and the contracted folks, before releasing the building. And for the good of the school and the district, all egos should go out the door. AISD needs to be open to how a new building should be handled and not stuck in old ways of maintaining a modernized building.

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#4

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Thursday, September 12, 2024 5:40:08 PM  
**Last Modified:** Thursday, September 12, 2024 5:43:35 PM  
**Time Spent:** 00:03:27  
**IP Address:** 45.19.195.65

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Page 1

**Q1** **Doss Elementary**

Please select your campus/facility:

**Q2** **Campus Staff**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **3 (Neutral)**

How satisfied are you with the quality of work done on the campus?

**Q5**

What are two of the most important reasons for your rating of quality of work?

Reason 1 **There are not enough bathrooms for the children**Reason 2 **The cafeteria stairs are dangerous and too steep****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Listening to the ideas of what the school needs**

Reason 2

**Understanding that we are an elementary school. It's unreasonable to have 3/4 floors of building for our children**

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**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**I feel as though there wasn't enough, asked of the teachers and principles as to what we needed for our school school**

Reason 2

**To making sure that everything was going to plan**

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**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

All the above that I mentioned. Elementary schools don't need to be 3 to 4 floors. We don't need that many windows due to lockdowns and intruder alerts. Also, we need more bathrooms not only for the students but also for teachers.

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#5

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, September 13, 2024 6:23:36 AM  
**Last Modified:** Friday, September 13, 2024 6:27:24 AM  
**Time Spent:** 00:03:47  
**IP Address:** 192.107.136.132

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Page 1

**Q1** **Doss Elementary**

Please select your campus/facility:

**Q2** **Campus Faculty**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **There are very few bathrooms for a large school.**Reason 2 **There are parts of the school that seem inappropriate/unsafe for an elementary school (example: learning stairs in the cafeteria)****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

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**Q8**

3 (Neutral)

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

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**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

I didn't work at the school while construction was happening. However, I've been told that people who were part of CAT had mentioned that this school will not have enough bathrooms, and that is true. On the second floor, there's only two bathrooms for adults. Additionally, one of the bathrooms is constantly out of order, so that then leaves just one bathroom. Furthermore, there aren't enough bathrooms for students. The second grade students have to use bathrooms that are very far away from their classrooms, which leads to a lot of behavioral issues. Secondly, the learning stairs in the cafeteria are unsafe for an elementary school. Students are constantly running on the stairs and getting hurt. Finally, I have a classroom that has windows into the cafeteria. It gets very noisy when lunches are occurring from ~10am-1pm. This makes it very difficult to hold students' focus.

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**Q11**

Respondent skipped this question

Are there any other comments you would like to make about the project at your campus?

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#6

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, September 13, 2024 9:00:07 AM  
**Last Modified:** Friday, September 13, 2024 9:03:24 AM  
**Time Spent:** 00:03:17  
**IP Address:** 216.188.255.22

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Page 1

**Q1** **LBJ Early College High School**

Please select your campus/facility:

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**Q2** **Community Member**

Please select the option that best describes your role:

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**Q3** **Yes**

Were you a member of your Campus Architectural Team (CAT)?

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**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

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**Q5** **Respondent skipped this question**

What are two of the most important reasons for your rating of quality of work?

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**Q6** **4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

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**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

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**Q8**

**4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

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**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Create CAT only if there is a legitimate effort to get information from the community.

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**Q11**

Are there any other comments you would like to make about the project at your campus?

Do not take up people's time if decisions have been made.

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#7

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, September 13, 2024 9:12:19 AM  
**Last Modified:** Friday, September 13, 2024 9:17:20 AM  
**Time Spent:** 00:05:00  
**IP Address:** 192.107.136.21

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Page 1

**Q1** **Stephen F. Austin High School**

Please select your campus/facility:

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**Q2** **Campus Faculty**

Please select the option that best describes your role:

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**Q3** **Yes**

Were you a member of your Campus Architectural Team (CAT)?

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**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

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**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **Creation of new instructional space**

Reason 2 **Investment into new facilities for future use**

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**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

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**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 N/A

Reason 2 N/A

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1 N/A

Reason 2 N/A

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Anticipating more costs during the initial bond process. We need to anticipate that most projects are going to probably cost 25% more than anticipated. Construction costs go up, and there's also a ton of extra work that needed to be done to improve existing structures that were not part of the original scope and budget with the bond. In essence, we've had to end up doing more with less for our overall design. We need to over budget in the bond creation process and then use extra funds to help support projects that need it. Being at the bottom end of the totem pole, sometimes campuses received much less money overall after the design and building of other schools higher on the priority list.

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

#8

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, September 13, 2024 9:09:59 AM  
**Last Modified:** Friday, September 13, 2024 9:19:34 AM  
**Time Spent:** 00:09:34  
**IP Address:** 192.107.136.134

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Page 1

**Q1** Hill Elementary

Please select your campus/facility:

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**Q2** Campus Faculty

Please select the option that best describes your role:

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**Q3** Yes

Were you a member of your Campus Architectural Team (CAT)?

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**Q4** 4 (Somewhat Satisfied)

How satisfied are you with the quality of work done on the campus?

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**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 Most meetings teacher voices were valued.

Reason 2 When teacher voices were not valued there were direct connections to problems we've encountered on campus. (ex. pebbles on playground, drainage on playground)

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**Q6** 4 (Somewhat Satisfied)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

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**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Some meetings seemed redundant**

Reason 2

**Some opinions were glossed over/not valued**

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**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**They were very careful to be mindful of students on campus.**

Reason 2

**Safety seemed very important to them.**

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**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Meetings could be more efficient (staying on topic with agendas)

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#9

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, September 13, 2024 9:21:04 AM  
**Last Modified:** Friday, September 13, 2024 9:23:37 AM  
**Time Spent:** 00:02:32  
**IP Address:** 104.12.201.240

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Page 1

**Q1** **Stephen F. Austin High School**

Please select your campus/facility:

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**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

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**Q3** **Yes**

Were you a member of your Campus Architectural Team (CAT)?

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**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

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**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **No thought or execution on landscaping around project**

Reason 2 **Lack of consistency from 2017 bond to 2021 bond in contractor selection**

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**Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

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**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Thorough in understanding of project and needs**

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**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

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**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

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**Q11**

Are there any other comments you would like to make about the project at your campus?

What is the status of House Park upgrades?

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#10

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, September 13, 2024 9:51:11 AM  
**Last Modified:** Friday, September 13, 2024 9:54:19 AM  
**Time Spent:** 00:03:07  
**IP Address:** 192.107.136.134

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Page 1

**Q1** **Hill Elementary**

Please select your campus/facility:

**Q2** **Campus Faculty**

Please select the option that best describes your role:

**Q3** **Yes**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**

What are two of the most important reasons for your rating of quality of work?

Reason 1 **The team problem solved well during the process**Reason 2 **What we told our community we would get did end up happening.****Q6** **4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**The Bartlett Cocke Team was incredible**

Reason 2

**Our actual contact that AISD assigned was not as helpful and seemed to always be behind. I went to the construction team rather than them for questions.**

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**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Bartlette Cocke guys almost became a part of our community during**

Reason 2

**Even after construction, they came back any time we called for things we needed**

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**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

I feel some autonomy for campuses is good but some items need to be dictated more. Most importantly, we need to prioritize safety as our number one point of thinking over modernized instruction. It is what parents/staff want.

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#11

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, September 13, 2024 9:53:31 AM  
**Last Modified:** Friday, September 13, 2024 10:07:53 AM  
**Time Spent:** 00:14:21  
**IP Address:** 192.107.136.99

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Page 1

**Q1** **Casis Elementary**

Please select your campus/facility:

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**Q2** **Campus Faculty**

Please select the option that best describes your role:

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**Q3** **Yes**

Were you a member of your Campus Architectural Team (CAT)?

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**Q4** **2 (Somewhat Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

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**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **Design**

Reason 2 **Being able to give input**

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**Q6** **1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

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**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Quick to help**

Reason 2

**Listened to feedback**

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**Q8**

**1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

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**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Make all buildings accessible indoors if you can. Having to walk outside daily even with covered walkways is challenging. Consider the size of your school. Even with the new design, the spaces aren't always functional for all of us. Consider furniture. We bought many chairs that don't practically work for our students because they come apart easily.

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**Q11**

Are there any other comments you would like to make about the project at your campus?

It was frustrating to have plans and then they were changed because of lack of money. It is a really fun process to be on the CAT team.

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#12

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, September 13, 2024 10:30:22 AM  
**Last Modified:** Friday, September 13, 2024 10:36:22 AM  
**Time Spent:** 00:06:00  
**IP Address:** 192.107.142.166

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Page 1

**Q1** **Doss Elementary**

Please select your campus/facility:

**Q2** **Campus Faculty**

Please select the option that best describes your role:

**Q3** **Yes**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **The school is modernized and beautiful**Reason 2 **Some aspects of design related to every-day use by teachers and students were not taken into account****Q6** **4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**They provided lots of opportunity for campus and community feedback**

Reason 2

**I felt that some of our feedback was not addressed in follow-up**

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**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Work was completed on time**

Reason 2

**Work was professional**

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**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

School populations fluctuate, make sure there are flexible space options so that a school can grow and shrink over the years. Noise is a big concern in schools - concrete hallways and glass walls are not conducive to calm learning environments.

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#13

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, September 13, 2024 4:28:48 PM  
**Last Modified:** Friday, September 13, 2024 4:41:45 PM  
**Time Spent:** 00:12:57  
**IP Address:** 45.19.193.63

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Page 1

**Q1** LBJ Early College High School

Please select your campus/facility:

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**Q2** Community Member

Please select the option that best describes your role:

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**Q3** Yes

Were you a member of your Campus Architectural Team (CAT)?

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**Q4** 4 (Somewhat Satisfied)

How satisfied are you with the quality of work done on the campus?

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**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 More areas should've been painted (especially the entrance e doors to the s hool

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**Q6** 4 (Somewhat Satisfied)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

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**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**The CAT team members weren't informed of a community clinic being placed inside the school. This's a safety concern**

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**Q8**

**2 (Somewhat Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Not enough transparency with the CAT team members, stakeholders and community members.**

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**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Total community engagement with community leaders, parents, Council Advisory Committee, stakeholders and taxpayers

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**Q11**

Are there any other comments you would like to make about the project at your campus?

LBJ need all new entrance doors

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#14

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, September 13, 2024 8:21:10 PM  
**Last Modified:** Friday, September 13, 2024 9:14:28 PM  
**Time Spent:** 00:53:17  
**IP Address:** 136.62.250.246

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Page 1

**Q1** **Brentwood Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1

Design looks cool, but once we start spending time at campus, we need to struggle with lots of things. Design team is not thinking about how students/staff will use the space. STILL, we got newer A/C which makes hot/cold spot, bigger space, cleaner cafeteria etc.

Reason 2

I always wonder the cost and quality may not be matching exactly.

**Q6** **4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

## Q7

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 **There were a good amount of updates with photos**

Reason 2 **N/A**

## Q8

**4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

## Q9

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1 **There were a good amount of updates with photos**

Reason 2 **N/A**

## Q10

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Need to hire an A/C airflow specialist since some area is freezing cold and some area is hot. A/C often stop working at some area as well.

Make sure to pay attention for special equipment for gym like spotlights, speaker systems. Brentwood had installed spotlights, no one noticed there is no control panel for almost 2 years, and still control panel hasn't been installed yet. Not sure how contractor missed it, inspection passed it. But when I asked a parent who run a stage set-up business about the spotlights brand, they told me they usually don't use the brand and probably contractor chose it because of the price.

Circle drive has a long roof but gutter is dumping all water under roofed area and people have to walk through puddles almost every time. This could be considered at designing stage, cement could have more angle or gutter system could be installed differently.

Stage location could be considered more seriously. If you check Brentwood gym stage, you can see we can also use cafeteria area for the bigger event like 5th graduation or any performances. But it makes a deeper space and people sit down at cafeteria side can't really see anything since it's so far away, and no elevated floor. Instead of deep space, a wider space works better. If you check Lamar middle school, their gym is well designed for small space.

Quality is a little concerning, door handles, hinges, floor trims, cabinets... those break pretty easy and often.

Display wall near the art room works really well, everyone enjoy walking down the hallway.

Sharing / collaborating area for each grade works really well too, there are so many different ways to use those area.

I know lots of parents concern about safety, but I do really appreciate windows to get natural sun light.

Library space is amazing, wish there were built-in roll down blind for events so students walking down the hallway don't distract inside.

No more keeping old building, rain water kept leaking at old building area for almost 2 years. Hope finally it's fixed. New building area is fine, but somehow old building do not like rain and keep inside wet. It's better to just start from scratch.

**Q11**

Are there any other comments you would like to make about the project at your campus?

I listed up lots of negative things, but I do appreciate the new campus building, and happy to spend time there. Just I have a concern that what AISD paid is not matching to the quality.

---

#15

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, September 13, 2024 11:21:20 PM  
**Last Modified:** Friday, September 13, 2024 11:31:49 PM  
**Time Spent:** 00:10:28  
**IP Address:** 107.77.226.123

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Page 1

**Q1** Stephen F. Austin High School

Please select your campus/facility:

---

**Q2** Parent of Student(s) at Campus

Please select the option that best describes your role:

---

**Q3** Yes

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 5 (Extremely Satisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 Met the deadlines and specs we set

Reason 2 Incorporates history of school

---

**Q6** 2 (Somewhat Unsatisfied)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

### Q7

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Bureaucracy,**

Reason 2

**Saying NO instead of 'let us see what we can do'**

---

### Q8

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

### Q9

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Listened to our feedback**

Reason 2

**Developed unique solutions**

---

### Q10

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Manage expectations for cost and probability of increases in expenses. Principals come and go so don't let them be primary decision makers. Parents and community need more day in future of school. Ours left soon after project and master planning was tied to her vision.

---

### Q11

Are there any other comments you would like to make about the project at your campus?

Gorgeous.

Can we get feedback on when how if master plan will also be implemented? Future bond committees should respect those long plans and not waste time or money changing them or failing to execute.

---

#16

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Saturday, September 14, 2024 8:50:30 AM  
**Last Modified:** Saturday, September 14, 2024 8:54:12 AM  
**Time Spent:** 00:03:41  
**IP Address:** 173.174.116.157

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Page 1

**Q1** **Doss Elementary**

Please select your campus/facility:

**Q2** **Campus Faculty**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **3 (Neutral)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **There are not enough adult bathrooms**Reason 2 **The paint in my classroom has peeled off despite using the recommended blue tape and sticky tack.****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?



**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**I was hired after construction was (mostly complete)**

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**I was hired after construction was (mostly complete)**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

There needs to be more adult bathrooms. Student bathrooms with many stalls and then an open sink area would be preferable. Also please provide additional paint for touch ups.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

See above

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#17

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Saturday, September 14, 2024 8:33:00 AM  
**Last Modified:** Saturday, September 14, 2024 10:12:21 AM  
**Time Spent:** 01:39:21  
**IP Address:** 104.54.203.172

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Page 1

**Q1** Bowie High School

Please select your campus/facility:

---

**Q2** Campus Staff

Please select the option that best describes your role:

---

**Q3** Yes

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 2 (Somewhat Unsatisfied)

How satisfied are you with the quality of work done on the campus?

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**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 Quality of work.

Reason 2 Quantity of work given budget restrictions.

---

**Q6** 1 (Extremely Unsatisfied)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

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**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Clarity of purpose and ownership of responsibility instead of deflecting to campus.**

Reason 2

**Oversite and guidance to deliver what the district committed to maintain.**

---

**Q8**

**2 (Somewhat Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Highly responsive but...**

Reason 2

**...short term investment.**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Not tell us to dream big when resources are extremely limited.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

We have nice new spaces, that don't work so well and won't look or feel nice for long I'm afraid.

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#18

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Saturday, September 14, 2024 2:52:10 PM  
**Last Modified:** Saturday, September 14, 2024 2:55:16 PM  
**Time Spent:** 00:03:05  
**IP Address:** 136.49.96.207

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Page 1

**Q1** **Doss Elementary**

Please select your campus/facility:

**Q2** **Campus Staff**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **2 (Somewhat Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Cracks in the floors**Reason 2 **All of the lights flicker****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

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**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Think about how small the children are who attend these schools. We had to apply anti-slip strips to our cafeteria stairs because of so many accidents. The concrete stairs outside were too big and had to be fixed. The hallways should have been designed in a full circle because it takes the kids a long time to get from one end of the building to the other when we have to walk the entire horseshoe. There are not enough adult bathrooms.

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#19

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Sunday, September 15, 2024 8:38:29 AM  
**Last Modified:** Sunday, September 15, 2024 8:40:43 AM  
**Time Spent:** 00:02:14  
**IP Address:** 173.174.104.63

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Page 1

**Q1** **Doss Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **1 (Extremely Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5** **Respondent skipped this question**

What are two of the most important reasons for your rating of quality of work?

**Q6** **Respondent skipped this question**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

Respondent skipped this question

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

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**Q10**

Respondent skipped this question

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

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**Q11**

Respondent skipped this question

Are there any other comments you would like to make about the project at your campus?

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#20

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Sunday, September 15, 2024 8:54:48 AM  
**Last Modified:** Sunday, September 15, 2024 9:02:35 AM  
**Time Spent:** 00:07:47  
**IP Address:** 172.56.90.216

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Page 1

**Q1** **Doss Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **I'm very thankful to be in a new building with more secure safety.**Reason 2 **The building feels happy and it is nice to be in a new space.****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?



**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**I don't have information on this.**

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**I don't have information on this,**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

There are several things I wished they had thought through better.

1. The glass walls are very distracting! My son had extreme anxiety about people always watching him from the hallway. Teachers try to post art work up to prevent the kids from constantly watching what's going on in the hallway. It makes the school feels like there is always a lot going on.
  2. The Learning Stairs are treacherous! One or two staff members and one little girl were severely hurt from falling down them. The girl in my son's class still is traumatized and the teacher has to take the class a different way down to the cafeteria. If the arrangement had been done a little differently, railing could have been added more securely in these dangerous spots.
  3. The school needed more bathrooms. 2-3 stalls per 2 grades isn't enough. That is a ton of children having to share such a small space.
- 

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#21

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Sunday, September 15, 2024 8:33:21 AM  
**Last Modified:** Sunday, September 15, 2024 9:04:38 AM  
**Time Spent:** 00:31:16  
**IP Address:** 172.56.95.205

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Page 1

**Q1** **Doss Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5** **Respondent skipped this question**

What are two of the most important reasons for your rating of quality of work?

**Q6** **Respondent skipped this question**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

Respondent skipped this question

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Work on a better plan for pick ups. There's no shade in the walk up pick up area and there's no parking. It's a disaster everyday.

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**Q11**

Respondent skipped this question

Are there any other comments you would like to make about the project at your campus?

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#22

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Sunday, September 15, 2024 11:27:04 AM  
**Last Modified:** Sunday, September 15, 2024 11:44:30 AM  
**Time Spent:** 00:17:26  
**IP Address:** 35.146.32.27

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Page 1

**Q1** **Doss Elementary**

Please select your campus/facility:

**Q2** **Campus Staff**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **2 (Somewhat Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **A closed hospital curtain is not a safe if God forbid we have a shooter**Reason 2 **Concrete floors, spills, and noise level are terrible****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

**1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

We are a school not a hospital. This is a glorified intensive care building. Concrete floors? 3 story cafeteria and still not enough room.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

We have outgrown our new building. Cafeteria ceiling height is wasted space for our third floor for classrooms. Modernized IKEA furniture is ridiculous. Exposed poles by the library upstairs, people run in to them daily. Our library is too small. No one listened to teachers. So our ICU modified school is what the architect envisioned. Oh 2 adult bathrooms per floor? Thanks

---

#23

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Sunday, September 15, 2024 12:14:53 PM  
**Last Modified:** Sunday, September 15, 2024 12:40:37 PM  
**Time Spent:** 00:25:44  
**IP Address:** 65.36.116.170

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Page 1

**Q1** **Casis Elementary**

Please select your campus/facility:

**Q2** **Campus Faculty**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **3 (Neutral)**

How satisfied are you with the quality of work done on the campus?

**Q5**

What are two of the most important reasons for your rating of quality of work?

Reason 1

the quality of wall is cheap - sorry to say, but if we use even regular scotch tape to tape paper on the wall and when we remove the paper, the white wall comes off. It's cheaply made, I think.

Reason 2

The room, the furniture, the height of the sink in the classroom, and the place where the soap dispenser is installed are not appropriate for young kids. It's too high. I also asked to install the bathroom for each class for young grades, but we have to share one bathroom with another class and the teachers. It's not easy for our very young students to wait and hold their bathroom needs if there's only one bathroom for two classes.

**Q6**

**3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**I didn't have to talk to the customer service. This question is not applicable to me.**

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**This question is not applicable to me.**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

My honest impression is that all furniture and the design are made for older grades (Gr.1 and up), and I was a bit disappointed. My students are 4-5 years old, and some start the school year before they turn 4. To those students, it's hard to reach the sink, the soap dispenser, and some desks. Wobbly chairs are not meant for these tiny bodies - their legs are not long enough to support themselves, and every year I have a few students who often fall from them. I wish the designers would have considered the height of those very young students and used Lakeshore Learning furniture as a reference (LL's furniture is more young kid appropriate).

The quality of walls is cheap, and it's not easy to keep certain tapes on the walls, or when I remove the items I attached on the walls, the wall will come off easily.

Please also consider installing one bathroom for each class for young grades. Every day, more than 20 kids have to share one bathroom with another class, which also contains 20 kids. Plus, we teachers sometimes have to use the same bathroom.

Lastly, I wish windows would open. I miss being able to open and close windows for ventilation, just to quick to have fresh air from outside and adjust room temperature accordingly. Also, full glass windows don't seem safe to me if a shooter came to the property and shot the windows. I prefer having small windows, not the hugs windows that are extended from the ceiling to the floor.

Thank you.

---

**Q11**

Respondent skipped this question

Are there any other comments you would like to make about the project at your campus?

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#24

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Sunday, September 15, 2024 2:28:47 PM  
**Last Modified:** Sunday, September 15, 2024 2:31:45 PM  
**Time Spent:** 00:02:57  
**IP Address:** 136.62.6.90

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Page 1

**Q1** **Doss Elementary**

Please select your campus/facility:

**Q2** **Campus Staff**

Please select the option that best describes your role:

**Q3** **No, but I attended some of the CAT meetings**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **1 (Extremely Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **AC, Elevator, and WAN doors have not been reliable since openings**Reason 2 **My classroom does not feel safe if we had an active shooter(too big of a window)****Q6** **2 (Somewhat Unsatisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**They were present**

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Learning stairs in the cafeteria are a major safety hazard....we have had many falls and broke. Bones

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

It is not wheel chair friendly at all!

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#25

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Sunday, September 15, 2024 9:59:15 PM  
**Last Modified:** Sunday, September 15, 2024 10:09:58 PM  
**Time Spent:** 00:10:43  
**IP Address:** 108.218.241.140

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Page 1

**Q1** **Govalle Elementary**

Please select your campus/facility:

**Q2** **Campus Staff**

Please select the option that best describes your role:

**Q3** **No, but I attended some of the CAT meetings**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **2 (Somewhat Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **We are having issues with leaks in the school when it rains.**Reason 2 **We are having issues with the plumbing and small toilets in classroom bathrooms.****Q6** **2 (Somewhat Unsatisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**I think the construction was rushed and we are seeing the repercussions.**

Reason 2

**We are requesting work orders very often for such a new building.**

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**The contractor for plumbing caused the lower rating.**

Reason 2

**The water damage issues from changes in weather such as rain, ice and snow.**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Consider the sizes of the classroom toilets. Upstairs, where the intermediate grades are, they also have very small toilets in their classroom bathrooms as well as the primary grades. We are having issues with clogging toilets and bad smells coming from the plumbing. Consider how rain can seep into the buildings and cause water damage. Door locks are difficult to deal with.

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**Q11**

Are there any other comments you would like to make about the project at your campus?

Other than the issues mentioned above, it has been a positive experience having such an updated and new facility.

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#26

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, September 16, 2024 9:14:36 AM  
**Last Modified:** Monday, September 16, 2024 9:21:15 AM  
**Time Spent:** 00:06:38  
**IP Address:** 192.107.137.32

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Page 1

**Q1** Eastside Early College High School

Please select your campus/facility:

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**Q2** Campus Faculty

Please select the option that best describes your role:

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**Q3** Yes

Were you a member of your Campus Architectural Team (CAT)?

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**Q4** 4 (Somewhat Satisfied)

How satisfied are you with the quality of work done on the campus?

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**Q5**

What are two of the most important reasons for your rating of quality of work?

Reason 1 The physical result was outstanding and results were satisfactory

Reason 2 The intended academic structure of the new campus was not aligned with the proposed plan.

---

**Q6** 4 (Somewhat Satisfied)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

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**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**There was constant updates provided to the CAT and the construction team listened to ensure needs of campus was met**

---

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Members of the Perkins Will team were very good in their openness about progress and limitations associated with the project**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

I think it is important the construction team take into account supportive measures that are beyond just a physical structure. There are also cultural and aesthetic needs that should be taken into considerations when designing a school that is reflective of the community

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

I do feel the physical outcome of the project met the needs of the campus. However, some of the needs of the community was not met due to limits associated with the setting. This had nothing to do with the construction team or architects. I do wish the intended academic atmosphere was aligned with the physical product that was produced. It would appear the academic setting was not set up to reflect the physical structure created.

---

#27

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, September 16, 2024 10:48:34 AM  
**Last Modified:** Monday, September 16, 2024 10:54:43 AM  
**Time Spent:** 00:06:09  
**IP Address:** 173.174.41.144

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Page 1

**Q1** **Menchaca Elementary School**

Please select your campus/facility:

---

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

---

**Q3** **Yes**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **speed and quality of construction**

Reason 2 **post-construction issues**

---

**Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**opportunity for community input**

Reason 2

**effective communication**

---

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**listened to community and staff concerns**

Reason 2

**were competent and focused**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Pay attention to community concerns about design concepts that may need to be reworked for logistical purposes (i.e., our CAT noted that the proposed site plan would likely cause traffic issues and it has).

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---



#28

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, September 16, 2024 11:02:41 AM  
**Last Modified:** Monday, September 16, 2024 11:03:47 AM  
**Time Spent:** 00:01:05  
**IP Address:** 166.205.190.43

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Page 1

**Q1** **Casis Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5** **Respondent skipped this question**

What are two of the most important reasons for your rating of quality of work?

**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#29

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, September 17, 2024 11:37:05 AM  
**Last Modified:** Tuesday, September 17, 2024 11:41:46 AM  
**Time Spent:** 00:04:40  
**IP Address:** 70.116.236.211

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Page 1

**Q1** **Casis Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **The building is very aesthetically pleasing**Reason 2 **The building layout and classrooms appear to have had a lot of thought and consideration put in****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 n/a

Reason 2 n/a

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1 n/a

Reason 2 n/a

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Casis has lost over 20 trees, part of which was due to the construction process and not having adequate water. Would love to see a something in place to help other campuses avoid losing their trees and landscaping

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#30

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, September 17, 2024 1:14:20 PM  
**Last Modified:** Tuesday, September 17, 2024 2:29:18 PM  
**Time Spent:** 01:14:57  
**IP Address:** 192.107.136.132

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Page 1

**Q1** **Doss Elementary**

Please select your campus/facility:

**Q2** **Campus Staff**

Please select the option that best describes your role:

**Q3** **Yes**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **2 (Somewhat Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1	The library shades have not worked since Nov. of 2021! We've submitted work order requests and have even spoken directly with
Reason 2	I have 13 locking cabinets with 13 different keys, no lock on the library office door, and not nearly enough outlets for all the items that need to be plugged in. I also am missing at network port making 3 computers useless at times.

**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

Perhaps this is the group that has unable to fix the shades?

Reason 2

I had hoped that outlets could be added, but told that was impossible.

---

**Q8**

3 (Neutral)

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Moveable book cases on casters are AMAZING and make for a useful, flexible space! Community rooms should NOT be carpeted. They should have a sink, microwave, refrigerator, and storage as well as a gender neutral restroom. Libraries should be one level/story and self-contained with walls, windows, and doors. Please consider that a library is meant to be a quiet space. Learning stairs are dangerous and do not make sense in elementary schools. There is NO need for screens to be built in to the ceiling. We do need lots of outlets and access to plugs, but NOT in book cases. There should be a way to block the sun from shining into the library and fading spine labels and books. The library office door should have a lock on it. Materials such as glass with lines that cost an excessive amount of money should not be used. Natural light is wonderful!!!

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

Function should be the top priority for all projects and new builds.

---

#31

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, September 17, 2024 2:17:12 PM  
**Last Modified:** Tuesday, September 17, 2024 4:05:10 PM  
**Time Spent:** 01:47:58  
**IP Address:** 192.107.136.136

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Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

---

**Q2** **Campus Staff**

Please select the option that best describes your role:

---

**Q3** **Yes**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1

The building is amazing, but it was not completely finished when we moved in, and there is stuff that will never be right.

Reason 2

Stuff is already in disrepair that really shouldn't be at this point.

---

**Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

## Q7

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**They were attentive and available. They really listened to the CAT team.**

Reason 2

**The AISD Const Mgt team and the contracting companies truly partnered with the CAT team.**

## Q8

**4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

## Q9

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**After move-in, but before the clinic was completed, those of us in the position to report problems were not taken seriously. Many of my concerns were dismissed.**

Reason 2

**Despite reason #1, most of us felt like we had good interpersonal relationships with all the teams.**

## Q10

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

-Design & construction teams should provide timely training and back-up documentation...how-to manuals, vendor contact info, warranties, the repair/replacement process, etc....on EVERY item in the building. Many of the campus staff who were here at move-in have left AISD, so it's vital that comprehensive written documentation be made available in perpetuity. These things were promised but didn't happen. What little information we have, I gathered myself & created a binder that I left behind when I retired. Now I'm back and luckily I was able to find the binder in a storage closet.

-Think things through to the end before making a decision on what FF&E/amenities, etc. will be at the facility, ie. is this something the District can support long-term? Does the District have the infrastructure and technical skills to maintain or replace things? If the expectation is that the campus perform the work, how will it be funded and who will do the work? I think these conversations need to be had with ALL the people at both the campus- & District-level who handle the facility issues, not just administrators.

-Always include office staff, ie. an admin assistant or clerk, in the CAT team.



**Q11**

Are there any other comments you would like to make about the project at your campus?

The building is eye-poppingly, jaw-droppingly beautiful and has been such a gift to this population of students, as well as the staff. It is & was well-deserving of all the awards and accolades it has received. I am extremely proud to have been a part of the CAT team and am so lucky that, as a recent AISD retiree, I got to come back here this year.

---

#32

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, September 17, 2024 10:57:30 PM  
**Last Modified:** Tuesday, September 17, 2024 11:00:17 PM  
**Time Spent:** 00:02:46  
**IP Address:** 69.219.168.253

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Page 1

**Q1** **Casis Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Modern Building Layout is great**Reason 2 **Meets the needs of current students and future students****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 **no child at school**

Reason 2 **n/a**

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1 **no child at school**

Reason 2 **n/a**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

cant wait for O henry!

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

campus modernization very important to facilitate quality learning

---

#33

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, September 18, 2024 12:24:24 PM  
**Last Modified:** Wednesday, September 18, 2024 12:34:59 PM  
**Time Spent:** 00:10:34  
**IP Address:** 67.79.193.38

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Page 1

**Q1** **T. A. Brown Elementary**

Please select your campus/facility:

**Q2** **Community Member**

Please select the option that best describes your role:

**Q3** **Yes**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **1 (Extremely Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **High level of communication and involvement among the group**Reason 2 **Community involvement****Q6** **1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Openness**

Reason 2

**Listening to the student and parents needs**

---

**Q8**

**1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Appreciated their willingness to get it done right**

Reason 2

**Inclusion - listened, asked for feedback and executed well**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Lessons learned - nothing negative, timely meetings, specific agendas made the collaboration a huge success.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

Thank for the drive in all parties. Special thanks to former Principal Veronica Sharp for keeping everyone informed. Thanks for the opportunity to serve AISD.

---

#34

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, September 18, 2024 1:16:21 PM  
**Last Modified:** Wednesday, September 18, 2024 1:20:47 PM  
**Time Spent:** 00:04:26  
**IP Address:** 192.107.136.132

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Page 1

**Q1** **Doss Elementary**

Please select your campus/facility:

**Q2** **Campus Faculty**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **3 (Neutral)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1	we have too few student and staff restrooms
Reason 2	we have electrical, plumbing, and HVAC issues

**Q6** **2 (Somewhat Unsatisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**total completion dragged on for months**

Reason 2

**ongoing electrical, plumbing, HVAC and elevator issues**

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**I did not interact with the contractor**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

design of the school has everyone scratching their heads.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

I feel unsafe in a school with so much glass.

---

#35

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, September 18, 2024 3:21:29 PM  
**Last Modified:** Wednesday, September 18, 2024 3:24:33 PM  
**Time Spent:** 00:03:04  
**IP Address:** 99.129.142.52

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Page 1

**Q1** Bowie High School

Please select your campus/facility:

**Q2** Parent of Student(s) at Campus

Please select the option that best describes your role:

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

**Q4** 2 (Somewhat Unsatisfied)

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 No Proper Heating and AC

Reason 2 The Safety of the School (entrances and exits)

**Q6** 3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**  
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 I don't interact with them



**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**I don't interact with them**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Idk

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

No

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#36

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, September 18, 2024 3:10:32 PM  
**Last Modified:** Wednesday, September 18, 2024 4:19:25 PM  
**Time Spent:** 01:08:53  
**IP Address:** 136.49.7.169

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Page 1

**Q1** Bowie High School

Please select your campus/facility:

---

**Q2** Respondent skipped this question

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 4 (Somewhat Satisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 Athletics and Fine arts facilities are impressive

Reason 2 Parking garage seems like a mess and dangerous

---

**Q6** 3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

n/a - wasn't part of this campus at that time

Reason 2

n/a - wasn't part of this campus at that time

**Q8**

3 (Neutral)

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

**Q10**

Respondent skipped this question

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

**Q11**

Respondent skipped this question

Are there any other comments you would like to make about the project at your campus?

#37

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, September 18, 2024 6:41:51 PM  
**Last Modified:** Wednesday, September 18, 2024 6:46:42 PM  
**Time Spent:** 00:04:51  
**IP Address:** 172.56.91.51

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Page 1

**Q1** Bowie High School

Please select your campus/facility:

---

**Q2** Parent of Student(s) at Campus

Please select the option that best describes your role:

---

**Q3** No, but I attended some of the CAT meetings

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 1 (Extremely Unsatisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 Poor Workmanship

Reason 2 Poor quality of work in relation to the cost of the projects!

---

**Q6** 2 (Somewhat Unsatisfied)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1	<b>Concerns left unaddressed</b>
Reason 2	<b>Feedback dismissed</b>

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1	<b>Na</b>
Reason 2	<b>Na</b>

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Advice? Address the foundational concerns in the building before wasting our tax dollars on unnecessary upgrades to non-essential focuses. AISD has continued to mismanage our tax dollars and Bowie's condition is an embarrassment.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

Our students are instructed in poorly constructed portables that have no appropriate heating or air conditioning. Spending money on non-essential programs when the building and extensions are otherwise in utter disrepair is irresponsible use of our money. Shame!

---

#38

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, September 18, 2024 7:15:20 PM  
**Last Modified:** Wednesday, September 18, 2024 7:17:54 PM  
**Time Spent:** 00:02:34  
**IP Address:** 75.13.87.118

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Page 1

**Q1** **Doss Elementary**

Please select your campus/facility:

**Q2** **Campus Faculty**

Please select the option that best describes your role:

**Q3** **Yes**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **I think the building itself is built well.**Reason 2 **The overall design is visually appealing.****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

**4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

I feel like the teachers continued to talk about space and the need for storage and I do not feel like we were heard. The school itself is beautiful; however, there are many things lacking that make it a well functioning school.

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#39

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, September 18, 2024 8:06:58 PM  
**Last Modified:** Wednesday, September 18, 2024 8:09:14 PM  
**Time Spent:** 00:02:15  
**IP Address:** 136.49.96.215

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Page 1

**Q1** Bowie High School

Please select your campus/facility:

---

**Q2** Parent of Student(s) at Campus

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 4 (Somewhat Satisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 I don't know what work was done, but I think the campus looks good over all

---

**Q6** 3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**  
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 I am not familiar with the communications

---



**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**I am not familiar with the contractor's customer service.**

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#40

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, September 18, 2024 8:17:55 PM  
**Last Modified:** Wednesday, September 18, 2024 8:22:19 PM  
**Time Spent:** 00:04:24  
**IP Address:** 107.216.45.105

---

Page 1

**Q1** Bowie High School

Please select your campus/facility:

**Q2** Campus Faculty

Please select the option that best describes your role:

**Q3** No, but I attended some of the CAT meetings

Were you a member of your Campus Architectural Team (CAT)?

**Q4** 1 (Extremely Unsatisfied)

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 Hazards in design of walkways in the theatre

Reason 2 Incomplete or poor installation of light and sound equipment in theatre

**Q6** 3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Subcontractor accountability is an issue**

---

**Q8**

**1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Major delays in getting issues resolved**

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#41

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, September 18, 2024 9:50:46 PM  
**Last Modified:** Wednesday, September 18, 2024 9:55:01 PM  
**Time Spent:** 00:04:15  
**IP Address:** 136.49.146.11

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Page 1

**Q1** Bowie High School

Please select your campus/facility:

---

**Q2** Parent of Student(s) at Campus

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 4 (Somewhat Satisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 Main part of school doesn't have a/c

Reason 2 Other updates needed

---

**Q6** 3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**  
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 N/A wasn't an option

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Na**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Don't put a tennis court with heat absorbing color on top of a garage without adding additional shading or accommodations.

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#42

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Thursday, September 19, 2024 7:38:09 AM  
**Last Modified:** Thursday, September 19, 2024 7:46:39 AM  
**Time Spent:** 00:08:29  
**IP Address:** 192.107.142.204

---

Page 1

**Q1** Bowie High School

Please select your campus/facility:

---

**Q2** Campus Staff

Please select the option that best describes your role:

---

**Q3** No, but I attended some of the CAT meetings

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 3 (Neutral)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 things breaking, quality issues

Reason 2 lack of student desk for lounge areas in classrooms

---

**Q6** 3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7** Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

---

**Q8**

**4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Designer wanted rooms set up their way, did not agree with what the teachers said was necessary for the class/ told them we have 30+ students but only wanted to put 16 student desks with lounge seating for rest of students

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

the size of rooms are great

---

#43

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Thursday, September 19, 2024 1:40:06 PM  
**Last Modified:** Thursday, September 19, 2024 1:46:53 PM  
**Time Spent:** 00:06:47  
**IP Address:** 192.107.136.132

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Page 1

**Q1** **Doss Elementary**

Please select your campus/facility:

**Q2** **Campus Staff**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **2 (Somewhat Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Plumbing , Electrical Work**Reason 2 **Student Safety****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**  
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?Reason 1 **I was not here during construction.**



**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**I did not know the contractor.**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

1. My room does not have a lock on the door for lockdowns. Everything is made of glass and we have no where to go in case of an intruder. 2. The plumbing is seriously messed up. The school often smells like sewage. There are also not enough bathrooms for staff or students. Additionally, multiple sinks on the 3rd floor have virtually no water pressure and do not flow enough even to wash our hands properly. 3. The electrical work seems to be faulty and lights in the hallway take turns flickering on and off rapidly. It is a distraction and anxiety inducing.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

I do like the aesthetics' and 70s looking architecture. I like the large sky lights and atrium feel. I like being able to see in classrooms but if we had an active shooter, we are all sitting ducks.

---

#44

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, September 20, 2024 12:49:41 AM  
**Last Modified:** Friday, September 20, 2024 12:54:44 AM  
**Time Spent:** 00:05:02  
**IP Address:** 136.62.95.80

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Page 1

**Q1** Bowie High School

Please select your campus/facility:

---

**Q2** Parent of Student(s) at Campus

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 4 (Somewhat Satisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 The new facility (fine arts and athletics) is a huge improvement.

Reason 2 Wish the cafeteria had been overhauled

---

**Q6** 3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7** Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Did not come in contact**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Parking garage is a way to tight for new drivers.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

Can't wait for the academic building redo.

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#45

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, September 20, 2024 8:16:33 AM  
**Last Modified:** Friday, September 20, 2024 10:15:16 AM  
**Time Spent:** 01:58:42  
**IP Address:** 173.174.48.79

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Page 1

**Q1** Bowie High School

Please select your campus/facility:

---

**Q2** Community Member

Please select the option that best describes your role:

---

**Q3** Yes

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 3 (Neutral)

How satisfied are you with the quality of work done on the campus?

---

**Q5**

What are two of the most important reasons for your rating of quality of work?

Reason 1

As a community member, I was never invited to view the facilities when they were finished. There was never a time where we were invited to do this. Not even an open house. There was one scheduled but, it was cancelled, and another was never rescheduled.

Reason 2

I feel with not having a chance to view the facility I cannot give my honest opinion on this question.

---

**Q6** 3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**I personally did not have to interact with the Construction Management Team, so I cannot give a customer rating.**

---

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**During our monthly meetings, the contractors were always knowledgeable about process and answered questions regarding the process, set backs, and progress.**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

The design team really helped us define the spirit and atmosphere of the school.

I would suggest more student input during the process, at least have more than 2 students selected to represent. Next time maybe pick 4 to help when conflicts arise with the students schedule or graduation. The two students selected eventually stopped coming. Maybe they had input that I was not aware of when it came to furniture selection, I hope student council, or PALS might have had input, I don't have any knowledge if they did so.

Our project was impacted by COVID, but meetings did continue via Zoom.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

From the outside the campus is beautiful. I wish I could comment on the inside of the facilities. I have only attended a dance performance this year in the new theatre. It looked amazing! I have not toured the new gymnasium, garage, tennis courts, band hall, and other facilities that were improved through the bond.

I am grateful to have served on this committee. All of the voices were heard during the process.

My four children attended Bowie High School from 2000- 2012. As a parent volunteer in various capacities I was grateful the community passed this bond to make improvements that were sorely needed. The participation rate in extracurricular activities has always been high. And by the looks of it, it continues to be so.

Bowie fosters many qualities for our students; to learn, be challenged, to thrive, and to become outstanding members of our community and the world.

Thank you for the opportunity to serve Bowie High School and my community during this process.

Sincerely,  
Cyndi Harrison  
Community Member

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#46

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, September 20, 2024 3:59:53 PM  
**Last Modified:** Friday, September 20, 2024 4:04:37 PM  
**Time Spent:** 00:04:44  
**IP Address:** 104.57.189.180

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Page 1

**Q1** **Brentwood Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**

What are two of the most important reasons for your rating of quality of work?

Reason 1 **The design is modern and well thought out**Reason 2 **The safety features are very good****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 **I never interacted with them**

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**They seemed consider safety in the neighborhood when building**

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#47

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Sunday, September 22, 2024 12:38:24 PM  
**Last Modified:** Sunday, September 22, 2024 12:40:10 PM  
**Time Spent:** 00:01:46  
**IP Address:** 76.205.174.105

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Page 1

**Q1** **Hill Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No, but I attended some of the CAT meetings**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1	<b>Secure</b>
Reason 2	<b>Beautiful and safe</b>

**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**  
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1	<b>Not involved so can't speak to that</b>
----------	--

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

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**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

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**Q11**

Are there any other comments you would like to make about the project at your campus?

Security of staff and students, panic buttons

---

#48

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Sunday, September 22, 2024 12:43:26 PM  
**Last Modified:** Sunday, September 22, 2024 12:45:43 PM  
**Time Spent:** 00:02:16  
**IP Address:** 104.28.50.146

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Page 1

**Q1** **Hill Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **3 (Neutral)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **No experience with that part of campus****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**  
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?Reason 1 **No experience with them**

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**No experience with them**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

I do not want my children relocated to a different campus. That is too disruptive. I would like us to vote on timing and alternatives. I suggest step by step work over summers.

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#49

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, September 23, 2024 11:08:33 AM  
**Last Modified:** Monday, September 23, 2024 11:11:37 AM  
**Time Spent:** 00:03:04  
**IP Address:** 45.20.199.227

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Page 1

**Q1** **Casis Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **The shared bathrooms should not happen at elementary school level**

---

**Q6** **Respondent skipped this question**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

Respondent skipped this question

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Respondent skipped this question

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

My daughter and the teachers and staff at the school have had a problem with the gender neutral hallway bathrooms both for their lack of privacy and for the girl's having to share stalls with boys who constantly pee on and around the toilets. They should be able to make the stalls for girls and boys and one gender neutral but not force all to use them all and all of them be messed up by boys peeing on them.

---

#50

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, September 23, 2024 3:24:02 PM  
**Last Modified:** Monday, September 23, 2024 3:25:21 PM  
**Time Spent:** 00:01:18  
**IP Address:** 104.28.50.132

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Page 1

**Q1** **Casis Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No, but I attended some of the CAT meetings**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **The school is beautiful.**Reason 2 **The school has a thoughtful layout.****Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#51

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, September 23, 2024 4:51:03 PM  
**Last Modified:** Monday, September 23, 2024 4:52:11 PM  
**Time Spent:** 00:01:07  
**IP Address:** 70.140.215.187

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Page 1

**Q1** **Casis Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **design**Reason 2 **function****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#52

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, September 23, 2024 5:30:58 PM  
**Last Modified:** Monday, September 23, 2024 5:34:43 PM  
**Time Spent:** 00:03:44  
**IP Address:** 206.77.155.29

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Page 1

**Q1** **Govalle Elementary**

Please select your campus/facility:

---

**Q2** **Campus Staff**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **Modern building**

Reason 2 **Good elevator**

---

**Q6** **4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1	Nice
Reason 2	Clean

---

**Q8**

**4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1	Nice
Reason 2	Concise

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Make sure all two story schools have elevators

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

No

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#53

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, September 24, 2024 7:59:12 PM  
**Last Modified:** Tuesday, September 24, 2024 8:04:46 PM  
**Time Spent:** 00:05:33  
**IP Address:** 136.49.4.25

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Page 1

**Q1** **Hill Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No, but I attended some of the CAT meetings**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **2 (Somewhat Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Other campuses being prioritized first like Doss with similar enrollment and structure challenges**Reason 2 **Not maximizing new spaces that were provided on a campus without a great amount of land to work with- only 8 rooms instead of 10, delays in security structures, continued need for portables, etc****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Unclear if input from community feedback and time was seriously considered**

Reason 2

**Vendors and companies associated with work seemed to want plug and play options**

---

**Q8**

**2 (Somewhat Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Wanted plug and play options**

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#54

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, September 24, 2024 9:06:16 PM  
**Last Modified:** Tuesday, September 24, 2024 9:10:54 PM  
**Time Spent:** 00:04:37  
**IP Address:** 97.155.252.15

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Page 1

**Q1** **Casis Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**

What are two of the most important reasons for your rating of quality of work?

Reason 1 **The space the kids learn in is amazing - windows, ample room, cool chairs,**

---

**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 **It was COVID — AI communication was bad**

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**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

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**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

The cafeteria is loud! Re-think about to make a room that has lots of energy and stuff.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

They completed the project on schedule — that's amazing!

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#55

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, September 25, 2024 1:26:15 PM  
**Last Modified:** Wednesday, September 25, 2024 1:28:34 PM  
**Time Spent:** 00:02:19  
**IP Address:** 166.198.198.121

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Page 1

**Q1** **Casis Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **It needed modernization**Reason 2 **Thoughtful design****Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Not too obtrusive**

Reason 2

**Fast and within budget**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Furniture needs to be sat in first/comfortable

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

PLEASE COMPLETE O'HENRY ASAP!!!

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#56

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, September 25, 2024 1:36:41 PM  
**Last Modified:** Wednesday, September 25, 2024 1:37:35 PM  
**Time Spent:** 00:00:54  
**IP Address:** 45.31.180.93

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Page 1

**Q1** **Casis Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **1 (Extremely Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Functionality**Reason 2 **Aesthetics****Q6** **Respondent skipped this question**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

Respondent skipped this question

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

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**Q10**

Respondent skipped this question

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

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**Q11**

Respondent skipped this question

Are there any other comments you would like to make about the project at your campus?

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#57

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Saturday, September 28, 2024 4:11:43 PM  
**Last Modified:** Saturday, September 28, 2024 5:10:20 PM  
**Time Spent:** 00:58:36  
**IP Address:** 136.60.9.144

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Page 1

**Q1** **Brentwood Elementary**

Please select your campus/facility:

---

**Q2** **Campus Faculty**

Please select the option that best describes your role:

---

**Q3** **Yes**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **1 (Extremely Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **So many things installed/built wrong**

Reason 2 **So many things are breaking**

---

**Q6** **1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

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## Q7

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**I feel the CAT team was given answers to quiet us**

Reason 2

**Very few suggestions were accepted**

## Q8

**1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

## Q9

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Quality of work is poor**

Reason 2

**Seems there was very little oversight of sub contractors**

## Q10

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

First the district needs a qualified inspector to do a final walkthrough to confirm the work was done correctly. This could not possibly have been done at Brentwood, Our architecture firm lead us to believe they were the most knowledgeable about building an elementary school. There are so many things about the design of the school which do not work for elementary students. It is so disappointing that we were forced to design around an old wing of the building. It caused the design to be sprawling and unfriendly to young students with little outdoor space. There were promises made about the building and designs that were not kept and when the CAT would point them out we were always told not to worry, it would be corrected. None of it ever was. Then suddenly the CAT team was never met with again even though the building was not completed. PLEASE consider acoustics! Our building is so noisy. The cafe is unbearable even with retrofitted noise canceling panels. The art studios are dire, they read 80db and higher when students are in the rooms working at a normal volume. When AISD Construction Management was asked to help solve the issue they said "it is not the first time we have dealt with this issue in an art room." Well, the first time should absolutely been the last! It still has decibel readings .gov lists as unsafe for students and teachers. Administration and faculty does not like using the Maker Space because the acoustics make it impossible for people to understand what the speaker is saying. Students are unable to use the outdoor walkways in the courtyard that were presented as the desired walking path so it was not as sprawling, because they need badge access to reenter the building. The outdoor play area for older kids (detention pond area) was presented to CAT as open play space but then it was filled with large rocks and now parents are trying to work with the district to get them removed. The beloved outdoor stage off the old gym/current Maker Space had soil piled up to the height of the stage and trees planted in front and no swing gate to Brentwood Park ever installed making it useless. The front of the building downspouts pour water onto the covered walkway making everyone walk through inches of water during rain storms. I could go on and on. I would love to walk anyone who cares through the building and point all of this out. It is so sad.

**Q11**

Are there any other comments you would like to make about the project at your campus?

I feel if the Austin community knew all the problems inside this new bond funded building no AISD bonds would win another election. As a tax payer I know my money was wasted. We have a building with air conditioning that does not work. Retrofited pipes in closets built in front of movable shelving, glass doors that were installed backwards so that students could poke fingers between them to gain access when locked, closet doors that have never fit into the door frame so they can not be locked, rubber edging flopping around the edge of glued carpets causing a tripping hazard inside doors (that the district has sent multiple people out to re-glue multiple times that I know of, but they still come unstuck.) The list goes on and on and on. It is just a matter of time before word gets out. This building is such a waste of bond money and a massive disappointment.

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#58

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Sunday, September 29, 2024 7:26:53 AM  
**Last Modified:** Sunday, September 29, 2024 7:48:38 AM  
**Time Spent:** 00:21:44  
**IP Address:** 136.60.5.195

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Page 1

- Q1** **Brentwood Elementary**  
Please select your campus/facility:
- 
- Q2** **Parent of Student(s) at Campus**  
Please select the option that best describes your role:
- 
- Q3** **No**  
Were you a member of your Campus Architectural Team (CAT)?
- 
- Q4** **2 (Somewhat Unsatisfied)**  
How satisfied are you with the quality of work done on the campus?
-



**Q5**

What are two of the most important reasons for your rating of quality of work?

Reason 1

**Indoors: many spaces with difficult acoustics, which the school and PTA are left to fund fixes for (not ok for any student especially with sensory issues or DHH to manage learning); remaining leaks in the roof in portions of the building, which create issues in multiple classrooms when it rains**

Reason 2

**Outdoors: trees were significantly impacted by construction, packed dirt and machinery, and now are dying; retention ponds built throughout the campus seem excessive and as if the school is shouldering the over development of the neighborhood, with regard to impervious coverage. The retention ponds are eroding on the sides, sidewalks built around them made with slippery porous "concrete," and there seems to have been very little thought into how this space would be used or maintained.**

**Q6**

**3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**The construction team helped us facilitate tours for PTA and worked with the community for access to reinstall a beloved mosaic inside the school**

Reason 2

**Seemingly not strict enough management of vehicles and heavy machinery around trees**

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Find ways to scale budget during outrageous circumstances like inflated cost of goods and services during a pandemic. It seems like many corners were cut at Brentwood due to timing of project and extra expense to stand up a reasonable swing space for the campus. The Brentwood community put significant energy into that swing space conversation, which I think everyone learned from, and we were left with very few "personalized" touches in a school that has a significantly smaller footprint than other modernized elementary schools. The campus designs should go further to include more warmth and familiarity for students and staff.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

How do modernization plans starting now contemplate campus safety differently? Are there as many open and collaborative spaces? While giving tours to prospective families, this question comes up a lot — there are a lot of internal and external windows and a lot of open spaces at Brentwood.

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#59

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Sunday, September 29, 2024 5:25:50 PM  
**Last Modified:** Sunday, September 29, 2024 5:26:51 PM  
**Time Spent:** 00:01:00  
**IP Address:** 136.62.131.62

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Page 1

**Q1** Bowie High School

Please select your campus/facility:

**Q2** Parent of Student(s) at Campus

Please select the option that best describes your role:

**Q3** No, but I attended some of the CAT meetings

Were you a member of your Campus Architectural Team (CAT)?

**Q4** 4 (Somewhat Satisfied)

How satisfied are you with the quality of work done on the campus?

**Q5** Respondent skipped this question

What are two of the most important reasons for your rating of quality of work?

**Q6** 4 (Somewhat Satisfied)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

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**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#60

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, September 30, 2024 7:02:26 AM  
**Last Modified:** Monday, September 30, 2024 7:07:53 AM  
**Time Spent:** 00:05:26  
**IP Address:** 136.60.9.144

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Page 1

**Q1** **Brentwood Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **1 (Extremely Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Bad materials, workmanship and design on the new building**Reason 2 **Inches of water pooling in the front pick up area during rain****Q6** **1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

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**Q8**

1 (Extremely Unsatisfied)

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

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**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Get someone who isn't pals with the construction companies to audit buildings before accepting ownership of them. Find someone who can do this job.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

Do not hire the same construction company again.

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#61

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, September 30, 2024 8:08:21 AM  
**Last Modified:** Monday, September 30, 2024 8:17:54 AM  
**Time Spent:** 00:09:33  
**IP Address:** 192.107.136.3

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Page 1

**Q1** **Casis Elementary**

Please select your campus/facility:

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**Q2** **Campus Staff,**  
Please select the option that best describes your role: Other (please describe):  
Parent of children that live in Casis zone

---

**Q3** **No**  
Were you a member of your Campus Architectural Team (CAT)?

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**Q4** **4 (Somewhat Satisfied)**  
How satisfied are you with the quality of work done on the campus?

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**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1	<b>We needed way more storage in our rooms.</b>
Reason 2	<b>The CAT team listened, and then told us we couldn't have what we wanted.</b>

---

**Q6** **4 (Somewhat Satisfied)**  
How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

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**Q7** **Respondent skipped this question**  
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

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**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Staff was very nice.**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

The bathroom sharing situation is awful as I have two daughters. No one wants to sit in urine which is all over the seats of the toilets. This happens every day and my daughters sometimes won't use the restroom all day because the boys are so disgusting in the restrooms.

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#62

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, September 30, 2024 11:15:17 AM  
**Last Modified:** Monday, September 30, 2024 11:21:33 AM  
**Time Spent:** 00:06:15  
**IP Address:** 45.25.129.97

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Page 1

**Q1** **Casis Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Lack of acoustic control**Reason 2 **Site design that prioritizes cars****Q6** **Respondent skipped this question**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

Respondent skipped this question

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Consider the sensory needs of children paired with the stress load of a full school day. Lunch should be a time to relax and replenish and the cafeteria at Casis is loud and overwhelming! Also, we need to better promote safety through site design. Cars should be better separated from pedestrians and sites should be designed to reduce pedestrian/car interaction and promote walkability and minimize the need for crossing guards and managed crossings which are both dangerous and stressful for parents, staff and students.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

There should be budget for grounds maintenance. Perhaps this should be done by the city? The campus grounds already have overgrown and messy landscaping. This is an opportunity to provide community engaged jobs in our city and make school the pride of our neighborhoods.

---

#63

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, September 30, 2024 11:22:31 AM  
**Last Modified:** Monday, September 30, 2024 11:25:36 AM  
**Time Spent:** 00:03:04  
**IP Address:** 136.62.52.241

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Page 1

**Q1** **Casis Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Safety**Reason 2 **Space and Aesthetics****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**  
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?Reason 1 **I don't know what service was provided.**

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**I don't know what level of service was provided.**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Design was meant to be open and airy with a full vantage point through from the front to the back (including playground). For safety and security in today's climate, unfortunately that design idea doesn't work terribly well

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

We love the new school. The modernized building now matches the quality level of the staff that have been leading and teaching our students.

---

#64

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, September 30, 2024 7:31:13 PM  
**Last Modified:** Monday, September 30, 2024 7:47:36 PM  
**Time Spent:** 00:16:22  
**IP Address:** 107.216.41.247

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Page 1

**Q1** **Casis Elementary**

Please select your campus/facility:

**Q2** **Campus Faculty**

Please select the option that best describes your role:

**Q3** **Yes**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **1 (Extremely Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1	The walls are very thin - they get easily ruined just by a scratch!
Reason 2	The rooms are tiny! It's too small for the number of students in our classes. My students will sometimes run into each other - something that never happened in the old building that had bigger rooms.

**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 **n/a**

Reason 2 **n/a**

---

**Q8****1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1 **They did not truly take into account feedback such as listening to our constant request for a true place to put backpacks! They came up with hooks but the hooks were crammed, don't even stay on the cabinets they are screwed into, and the backpacks don't fit. Plus, there is a weight limit so we aren't technically supposed to use those hooks for backpacks.**

Reason 2 **They did not even measure the built ins! The cabinets can't even fit a binder that is bigger than 1 inch and the drawer that we asked to have for chart paper doesn't even let chart paper fit!**

---

### Q10

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Thing that went well:

- Sinks now have warm water to wash hands with on cold days.
- Each hallway has a copier.

What should be avoided:

Security concern: The idea of a glass campus is a serious security issue. I do not feel safe at all in my new campus. Many people do not feel safe at all - even the children have commented about how they are concerned that the walls/glass wouldn't protect and keep them safe.

Small Group Rooms & super large hallways: these are a waste of space and inefficient. It would be better to have bigger rooms so that the classes can spread out. The small group rooms cannot easily be monitored (we've tried), they are a safety concern (children have locked themselves in), and they could've put that space into the classroom so that the space could be effectively used every single day!!

Practicality concern: the fact that the rooms are so small yet class sizes keep getting bigger (we have 24 1st graders the last 3 years!). My students kept bumping into each other.

Also, none of the built in furniture actually fits things we need like binders, chart paper, etc. No one even measured!

The bulletin boards go all the way down to the walls which is such a waste - the children mess up the bulletin board paper because it is so far down low & sometimes they want to sit up against a wall. Also, they put plugs in the middle of bulletin boards, which makes putting bulletin board paper up a pain.

---

### Q11

Are there any other comments you would like to make about the project at your campus?

While it might have cost a bit more, renovating the old school would have been the better choice in the long term and overall for the children and for the learning environment. It had more space, it was way more securely built (cinderblock walls & really strong doors). I felt safe in that school. This school I do not feel safe in. This new building doesn't even compete with the old Casis building.

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#65

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, September 30, 2024 8:26:05 PM  
**Last Modified:** Monday, September 30, 2024 8:29:46 PM  
**Time Spent:** 00:03:40  
**IP Address:** 104.28.50.130

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Page 1

**Q1** **Casis Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Cafeteria**Reason 2 **Front Office****Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?



**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Involve cafeteria staff in design of cafeteria space and selection of fixtures and furniture.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

The acoustics in the cafeteria make lunchtime miserable. It's sad because our kids need enjoyable social time as part of their development.

---

#66

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Thursday, October 24, 2024 10:09:27 AM  
**Last Modified:** Thursday, October 24, 2024 10:12:50 AM  
**Time Spent:** 00:03:22  
**IP Address:** 192.107.137.153

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Page 1

**Q1** **General Marshall Middle School**

Please select your campus/facility:

---

**Q2** **Campus Faculty**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **Air Conditioning Issues**

Reason 2 **Lack of Sturdy High Quality Materials**

---

**Q6** **4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Timeliness in response (not timely)**

Reason 2

**Kind**

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Responsive**

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

You always want a current administrator on the team. There are some operational design flaws that could have been prevented with someone in charge of daily operations of a school community.

**Q11**

Are there any other comments you would like to make about the project at your campus?

Our purchasing project manager for furniture etc was phenomenal. Do not lose Fadia Joseph.

#67

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 8:25:46 AM  
**Last Modified:** Friday, October 25, 2024 8:27:03 AM  
**Time Spent:** 00:01:17  
**IP Address:** 192.107.142.101

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Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

**Q2** **Campus Staff**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **3 (Neutral)**

How satisfied are you with the quality of work done on the campus?

**Q5** **Respondent skipped this question**

What are two of the most important reasons for your rating of quality of work?

**Q6** **2 (Somewhat Unsatisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#68

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 8:26:57 AM  
**Last Modified:** Friday, October 25, 2024 8:30:31 AM  
**Time Spent:** 00:03:33  
**IP Address:** 174.246.166.205

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Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

**Q2** **Campus Staff**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Cheap construction**Reason 2 **Property is already aging****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Haven't had any interactions with them**

Reason 2

**See above**

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Haven't had any interactions with them**

Reason 2

**See above**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Beautiful campus. It's just obvious that the quality of construction and materials is below standard.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

Nope. Thanks!

---

#69

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 8:29:42 AM  
**Last Modified:** Friday, October 25, 2024 8:32:17 AM  
**Time Spent:** 00:02:34  
**IP Address:** 107.127.0.46

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Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

---

**Q2** **Campus Staff**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **1 (Extremely Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5** **Respondent skipped this question**

What are two of the most important reasons for your rating of quality of work?

---

**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 **I wasn't here during the construction**

---



**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**I wasn't here during the construction**

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#70

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 8:33:56 AM  
**Last Modified:** Friday, October 25, 2024 8:34:43 AM  
**Time Spent:** 00:00:46  
**IP Address:** 172.56.90.82

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Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5** **Respondent skipped this question**

What are two of the most important reasons for your rating of quality of work?

**Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#71

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 8:27:11 AM  
**Last Modified:** Friday, October 25, 2024 8:37:07 AM  
**Time Spent:** 00:09:56  
**IP Address:** 70.125.104.67

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Page 1

**Q1** **Rosedale School,**  
Please select your campus/facility: Other (please specify):  
GO Project: off campus site

---

**Q2** **Campus Staff**  
Please select the option that best describes your role:

---

**Q3** **No**  
Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **4 (Somewhat Satisfied)**  
How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1	<b>Too many flooding/electrical issues for a building this new.</b>
Reason 2	<b>Extravagance and redundancy of expensive items.</b>

---

**Q6** **3 (Neutral)**  
How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Was not involved.**

Reason 2

**Did not, personally, interact with them.**

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Same as above.**

Reason 2

**Same as above.**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Avoid redundancies. Consider future growth and needs regarding classroom and office space.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

"All that glitters is not gold."

---

#72

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 8:33:26 AM  
**Last Modified:** Friday, October 25, 2024 8:37:34 AM  
**Time Spent:** 00:04:08  
**IP Address:** 104.28.50.212

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Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

**Q2** **Campus Faculty**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **Well built**  
Reason 2 **Natural lighting**

---

**Q6** **4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 **Idk**

Reason 2 **Idk**

**Q8**

**4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1 **Ifk**

Reason 2 **Idk**

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

The related services team occupational and physical therapy could have been called in for an even more ADA design and furniture that meets needs of students

**Q11**

Are there any other comments you would like to make about the project at your campus?

Thank you!

#73

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 8:27:06 AM  
**Last Modified:** Friday, October 25, 2024 8:40:05 AM  
**Time Spent:** 00:12:58  
**IP Address:** 136.49.58.96

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Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

---

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **The thoughtfulness that was put into each aspect of the building to help serve this special population of students.**

Reason 2 **The building brings people together. The students love the environment they are in. It's been an amazing space to have community gathering and events that bring more people to the school and more support to the people.**

---

**Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---



**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**I did not have interactions with the construction manager team. There was a lot of debris left after construction. They cleaned it all up after.**

Reason 2

**They finished the building in time.**

---

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**They finished it on time!**

Reason 2

**The amount of thought and research put into each aspect of the building is outstanding and makes a difference in the lives of the students.**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Ask questions- get feedback from teachers, administrators, students, and others at school to determine what is really important in the build. Incorporate outdoor spaces and keep as many trees as possible.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

This parent and student feel incredibly fortunate to have had this time at the new Rosedale campus. It is truly a special place. When your child loves the space they are in and the people they are with it makes each day easier for everyone.

---

#74

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 8:31:13 AM  
**Last Modified:** Friday, October 25, 2024 8:44:17 AM  
**Time Spent:** 00:13:04  
**IP Address:** 172.56.95.95

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Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

**Q2** **Campus Faculty**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **3 (Neutral)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Complaints aren't always listen too**Reason 2 **Staffnot orders doing there own thing not following directions****Q6** **2 (Somewhat Unsatisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Doors not working correctly**

Reason 2

**Slow**

---

**Q8**

**4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#75

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 8:41:14 AM  
**Last Modified:** Friday, October 25, 2024 8:45:25 AM  
**Time Spent:** 00:04:10  
**IP Address:** 174.197.3.127

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Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

**Q2** **Campus Staff**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Team work are amazing**Reason 2 **Good installation for the community****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 N/A

Reason 2 N/A

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1 Respond immediately

Reason 2 It was so professional

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Financial services

**Q11**

Are there any other comments you would like to make about the project at your campus?

I am very grateful and happy to be here in Rosdale school ♥

#76

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 8:45:41 AM  
**Last Modified:** Friday, October 25, 2024 8:53:27 AM  
**Time Spent:** 00:07:45  
**IP Address:** 166.205.190.144

Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

**Q2** **Campus Staff**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **3 (Neutral)**

How satisfied are you with the quality of work done on the campus?

**Q5**

What are two of the most important reasons for your rating of quality of work?

Reason 1 **Doors/door locks/door handles are faulting**Reason 2 **Wall materials and windows blinds****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 **N/a**

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**N/a**

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#77

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 8:54:41 AM  
**Last Modified:** Friday, October 25, 2024 8:57:31 AM  
**Time Spent:** 00:02:49  
**IP Address:** 192.107.136.232

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Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

**Q2** **Campus Faculty**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Intelligent design**Reason 2 **Lighting, playground****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**  
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?Reason 1 **N/A**



**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

ADA doors on ALL entrance and exits

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#78

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 9:06:01 AM  
**Last Modified:** Friday, October 25, 2024 9:07:17 AM  
**Time Spent:** 00:01:15  
**IP Address:** 166.205.190.65

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Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

---

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **Safety**

Reason 2 **Creativity of design**

---

**Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

---

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#79

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 8:56:52 AM  
**Last Modified:** Friday, October 25, 2024 9:08:43 AM  
**Time Spent:** 00:11:50  
**IP Address:** 136.49.137.25

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Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **The school is built specifically for it's population of kids with disabilities**Reason 2 **Use of universal design****Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Love the campus**

Reason 2

**I had no interaction with the CMT**

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Never interacted with them**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Obtaining school staff student and family input

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

We love the Rosedale!!! There is nothing like it in the district or most anywhere in the country! It was so thoughtfully constructed

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#80

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 9:30:35 AM  
**Last Modified:** Friday, October 25, 2024 9:32:55 AM  
**Time Spent:** 00:02:19  
**IP Address:** 136.49.46.229

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Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **The campus is functional for its students**Reason 2 **The campus is modern****Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Quality work**

Reason 2

**On time**

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**No interaction with contractor**

Reason 2

**Work seems good**

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

They really listened to the needs of the community and its perfect.

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

#81

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 9:31:58 AM  
**Last Modified:** Friday, October 25, 2024 9:36:14 AM  
**Time Spent:** 00:04:16  
**IP Address:** 192.107.136.232

---

Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

---

**Q2** **Campus Staff**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **Well thought out plan**

Reason 2 **Kids love the spaces**

---

**Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---



**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Responsive to campus requests**

Reason 2

**Easy to contact**

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Always available to help**

Reason 2

**Very respectful**

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

#82

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 9:43:09 AM  
**Last Modified:** Friday, October 25, 2024 9:49:00 AM  
**Time Spent:** 00:05:50  
**IP Address:** 107.77.219.115

---

Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

---

**Q2** **Campus Staff**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **Quality of staff**

Reason 2 **Veteran teacher's and love for the students**

---

**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Not big priority**

Reason 2

**No experience w construction team**

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Unknown**

Reason 2

**No contact**

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Continue to use teacher's advice and input

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

#83

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 9:59:59 AM  
**Last Modified:** Friday, October 25, 2024 10:02:27 AM  
**Time Spent:** 00:02:28  
**IP Address:** 107.77.217.51

Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

**Q2** **Campus Faculty**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Dishwashers in multiple spaces don't work**Reason 2 **No option to open windows****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**  
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?Reason 1 **N/A**

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**N/A**

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#84

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 10:05:07 AM  
**Last Modified:** Friday, October 25, 2024 10:06:38 AM  
**Time Spent:** 00:01:31  
**IP Address:** 166.205.190.29

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Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

**Q2** **Campus Staff**

Please select the option that best describes your role:

**Q3** **No, but I attended some of the CAT meetings**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Accessibility**Reason 2 **Space****Q6** **4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

**4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Remember accessibility designs at all schools can benefit not just students with disabilities

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#85

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 10:17:54 AM  
**Last Modified:** Friday, October 25, 2024 10:19:35 AM  
**Time Spent:** 00:01:40  
**IP Address:** 50.200.201.86

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Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

---

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **1 (Extremely Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5** **Respondent skipped this question**

What are two of the most important reasons for your rating of quality of work?

---

**Q6** **1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

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**Q8**

**1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#86

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 9:27:14 AM  
**Last Modified:** Friday, October 25, 2024 10:28:06 AM  
**Time Spent:** 01:00:51  
**IP Address:** 70.114.235.55

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Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

**Q2** **Campus Staff**

Please select the option that best describes your role:

**Q3** **No, but I attended some of the CAT meetings**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Accessssibility**Reason 2 **Programs****Q6** **4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**It can be done better**

Reason 2

**Universal design training has to be given to construction people**

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#87

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 10:29:15 AM  
**Last Modified:** Friday, October 25, 2024 10:30:35 AM  
**Time Spent:** 00:01:19  
**IP Address:** 150.221.234.131

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Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Safety**Reason 2 **Accessibility****Q6** **Respondent skipped this question**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

Respondent skipped this question

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Respondent skipped this question

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

Respondent skipped this question

Are there any other comments you would like to make about the project at your campus?

---

#88

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 11:05:58 AM  
**Last Modified:** Friday, October 25, 2024 11:07:04 AM  
**Time Spent:** 00:01:05  
**IP Address:** 172.56.89.133

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Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

---

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5** **Respondent skipped this question**

What are two of the most important reasons for your rating of quality of work?

---

**Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

---

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#89

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 1:15:59 PM  
**Last Modified:** Friday, October 25, 2024 1:23:14 PM  
**Time Spent:** 00:07:14  
**IP Address:** 192.107.136.130

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Page 1

**Q1** T. A. Brown Elementary

Please select your campus/facility:

---

**Q2** Campus Staff

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 4 (Somewhat Satisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 The building is bright, clean and open.

Reason 2 Although the building is modernized, there are issues with safety due to how the school/classrooms are structured.

---

**Q6** 2 (Somewhat Unsatisfied)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---



**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**When the entrance doors were destroyed, it took longer than anticipated to complete reconstruction.**

Reason 2

**Overall, construction concerns are addressed when needed.**

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Completely glass walls are not conducive to the increase of safety concerns. Would reconsider replacing the windows facing the hallways with actual walls, rather than windows.

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#90

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 1:23:31 PM  
**Last Modified:** Friday, October 25, 2024 1:25:53 PM  
**Time Spent:** 00:02:21  
**IP Address:** 72.182.72.169

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Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

---

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **1 (Extremely Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **Staff interaction with students and families**

Reason 2 **Programs available to students**

---

**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Didn't have any interaction with construction management**

Reason 2

**Na**

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**No interaction**

Reason 2

**Na**

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#91

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 4:06:27 PM  
**Last Modified:** Friday, October 25, 2024 4:07:11 PM  
**Time Spent:** 00:00:43  
**IP Address:** 172.56.89.24

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Page 1

**Q1** Eastside Early College High School

Please select your campus/facility:

---

**Q2** Parent of Student(s) at Campus

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 3 (Neutral)

How satisfied are you with the quality of work done on the campus?

---

**Q5** Respondent skipped this question

What are two of the most important reasons for your rating of quality of work?

---

**Q6** 3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7** Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#92

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 4:20:20 PM  
**Last Modified:** Friday, October 25, 2024 4:24:02 PM  
**Time Spent:** 00:03:41  
**IP Address:** 166.198.202.62

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Page 1

**Q1** Eastside Early College High School

Please select your campus/facility:

---

**Q2** Parent of Student(s) at Campus

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 4 (Somewhat Satisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 Because I'm a parent

Reason 2 And like/enjoy staying informed bout my child home school

---

**Q6** 5 (Extremely Satisfied)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

Cause it helps me as a parent

Reason 2

My rating helps sonewhat.

---

**Q8**

4 (Somewhat Satisfied)

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Respondent skipped this question

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

Job well done

---

#93

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 4:40:44 PM  
**Last Modified:** Friday, October 25, 2024 4:58:39 PM  
**Time Spent:** 00:17:54  
**IP Address:** 172.56.41.85

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Page 1

**Q1** Eastside Early College High School

Please select your campus/facility:

---

**Q2** Campus Staff

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 1 (Extremely Unsatisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**

What are two of the most important reasons for your rating of quality of work?

Reason 1

The distribution of spaces on our campus is not suitable for our student population. We have many open, unused areas that could be converted into much-needed classrooms.

Reason 2

Another concern is campus security, as there are multiple points through which one can easily access the school. Additionally, we have more students than classrooms, so we are using open, unprotected areas for teaching.

---

**Q6** 2 (Somewhat Unsatisfied)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---



**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**I am disappointed because I have repeatedly requested that the holes in the floor outlets in my open teaching space be covered, but we have not received any response from the district.**

Reason 2

**Another issue for which I have not received a response is the inspection of the speakers in my teaching space. Currently, I am unable to hear any announcements made on campus in the event of an emergency, danger, or other important situations.**

---

**Q8**

**2 (Somewhat Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**I believe that the construction is not functional for our student population and that none of this was taken into consideration before the project was carried out.**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

I cannot specify something I do not have full knowledge of; however, I could offer some suggestions based on the current needs.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

None.

#94

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, October 25, 2024 5:44:39 PM  
**Last Modified:** Friday, October 25, 2024 5:50:06 PM  
**Time Spent:** 00:05:26  
**IP Address:** 70.113.243.51

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Page 1

**Q1** Eastside Early College High School

Please select your campus/facility:

---

**Q2** Campus Faculty

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 1 (Extremely Unsatisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 The building is sinking

Reason 2 The hallways are too narrow,, the stairwells are too narrow and a safety hazard, not enough bathrooms, and not enough outlets In the room to meet the needs of a modern classroom

---

**Q6** 1 (Extremely Unsatisfied)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Where are they?**

Reason 2

**They haven't fixed the fire alarms that go off too often**

---

**Q8**

**1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Build an actual school. Our students got screwed over and should have stayed at the Johnston campus. Give the white Kids the good school and the colored kids a crappy new building. History repeating itself.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

Fix it and make it safe!

---

#95

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Saturday, October 26, 2024 7:46:23 AM  
**Last Modified:** Saturday, October 26, 2024 7:59:53 AM  
**Time Spent:** 00:13:30  
**IP Address:** 107.77.217.20

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Page 1

**Q1** Eastside Early College High School

Please select your campus/facility:

---

**Q2** Campus Faculty

Please select the option that best describes your role:

---

**Q3** Yes

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 2 (Somewhat Unsatisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 Frequent weeks needed on HVAC

Reason 2 Multiple evacuations due to false fire alarms

---

**Q6** 4 (Somewhat Satisfied)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

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**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Having to re-configure multiple wiring projects from original installation**

---

**Q8**

**4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**AISD service personnel have been great**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

1. Many spatial areas of partial obscurity that provide hiding places for students cutting class
  2. Multiple stairway areas that are next to impossible to consistently monitor
  3. Insufficient evacuation routes for B building,
  4. Lack of badge key access to each of the floors allowing students to roam from floor to floor disturbing classes, particularly those in the open areas
- 

**Q11**

Are there any other comments you would like to make about the project at your campus?

Beautiful campus; beautiful building. But due to the architecture of the campus, the standard allocation of administrators to students enrolled needs to be modified to allow for at least two additional administrators

---

#96

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Saturday, October 26, 2024 9:53:25 AM  
**Last Modified:** Saturday, October 26, 2024 10:04:39 AM  
**Time Spent:** 00:11:14  
**IP Address:** 97.184.10.4

Page 1

**Q1** Eastside Early College High School

Please select your campus/facility:

**Q2** Other (please describe):  
Student

Please select the option that best describes your role:

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

**Q4** 3 (Neutral)

How satisfied are you with the quality of work done on the campus?

**Q5**

What are two of the most important reasons for your rating of quality of work?

Reason 1 There are areas of the school that are to far to get to when your across campus and have five minutes to get there when it takes longer than that.

**Q6** 2 (Somewhat Unsatisfied)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 I have no opinion on this matter.

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**No opinion on this matter either.**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

The gender neutral bathrooms were a bad idea, As a student at The new Eastside campus I've always disliked it, In my opinion it only causes problems and it's very uncomfortable having to go to the bathroom and being met with a group of boys there. My second thought is as why the school had to be four floors, It is very trying having to walk up and down so many stairs and not much space, My Third complaint is that there is no need to make the whole school practically Glass, Making it very cold or very hot, It also makes it an inconvenience if there is an emergency of some kind.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

No, Not at the moment.

---

#97

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Saturday, October 26, 2024 10:06:32 AM  
**Last Modified:** Saturday, October 26, 2024 10:45:09 AM  
**Time Spent:** 00:38:37  
**IP Address:** 35.146.19.125

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Page 1

**Q1** **T. A. Brown Elementary**

Please select your campus/facility:

---

**Q2** **Campus Staff**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **The families ar excellent**

Reason 2 **the spaces are adequated for the students**

---

**Q6** **4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

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**Q8**

**4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#98

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Saturday, October 26, 2024 2:04:02 PM  
**Last Modified:** Saturday, October 26, 2024 2:06:50 PM  
**Time Spent:** 00:02:48  
**IP Address:** 107.218.139.149

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Page 1

**Q1** Eastside Early College High School

Please select your campus/facility:

---

**Q2** Campus Faculty

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 4 (Somewhat Satisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 Good administration

Reason 2 Good equipment

---

**Q6** 3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 N/A

Reason 2 N/A

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1 N/A

Reason 2 N/A

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

I'm a new teacher and haven't experienced any construction while instructing.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

N/A

---

#99

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Saturday, October 26, 2024 5:52:56 PM  
**Last Modified:** Saturday, October 26, 2024 5:58:27 PM  
**Time Spent:** 00:05:31  
**IP Address:** 166.205.190.75

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Page 1

**Q1** Eastside Early College High School

Please select your campus/facility:

---

**Q2** Campus Staff

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 2 (Somewhat Unsatisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**

What are two of the most important reasons for your rating of quality of work?

Reason 1

The design may have looked great on paper, but as a teacher using the actual space I can attest that the design is not as efficient. For example the hallways are too narrow and reduce significantly when classroom doors are open during passing periods (which we are required to have).

Reason 2

The restroom design is not consistent throughout the building and has led to an increase in behavior concerns than regular restroom designs.

---

**Q6** 3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

<b>Q7</b>	<b>Respondent skipped this question</b>
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?	

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<b>Q8</b>	<b>3 (Neutral)</b>
How satisfied are you with the customer service provided by the contractor hired by AISD during construction?	

---

<b>Q9</b>	<b>Respondent skipped this question</b>
What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?	

---

<b>Q10</b>	
Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)	
There should be more opportunities for teacher input regarding classroom spaces. We know our students best and how the spaces can actually be used.	

---

<b>Q11</b>	<b>Respondent skipped this question</b>
Are there any other comments you would like to make about the project at your campus?	

---

#100

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Sunday, October 27, 2024 1:21:09 AM  
**Last Modified:** Sunday, October 27, 2024 1:29:41 AM  
**Time Spent:** 00:08:32  
**IP Address:** 72.133.87.113

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Page 1

**Q1** T. A. Brown Elementary

Please select your campus/facility:

---

**Q2** Campus Faculty

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 1 (Extremely Unsatisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 My room is 90% windows.

Reason 2 I have to figure out how to display things and it's overwhelming as a first year teacher

---

**Q6** 3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

## Q7

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Did not know we have one.**

Reason 2

**Did not know this existed.**

## Q8

**1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

## Q9

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Again 90% windows**

Reason 2

**5% occuppies by doors, cabinets etc**

## Q10

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Please do NOT do odd shaped rooms. Actually consult with the teachers and hear them out with suggestions given. Im an art teacher with no means to display art without violating some sort of rule about how much can be covered or using my blinds as a way to display things. The strict furniture rule makes sense for home rooms but Art rooms....not so much we should be allowed to make it a fun creative space and I feel horribly restricted to what I can have and it makes me feel like I have to keep a sterle doctor's room.

## Q11

Are there any other comments you would like to make about the project at your campus?

Very restrictive, i get the whole open see through concept but find a balance between that and providing space to display student work. Odd shaped rooms can accommodate for 28 students not 30+.

#101

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Sunday, October 27, 2024 2:13:46 PM  
**Last Modified:** Sunday, October 27, 2024 2:16:04 PM  
**Time Spent:** 00:02:18  
**IP Address:** 64.154.148.90

---

Page 1

**Q1** **Eastside Early College High School**

Please select your campus/facility:

---

**Q2** **Community Member,**  
Please select the option that best describes your role: Other (please describe):  
student

---

**Q3** **No**  
Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **1 (Extremely Unsatisfied)**  
How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1	<b>unfairness and strictness within the school to student and staff</b>
Reason 2	<b>unorganized activities and un-fun with no school pride</b>

---

**Q6** **5 (Extremely Satisfied)**  
How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---



**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**very beautiful school and safe environment**

Reason 2

**n/a**

**Q8**

**Respondent skipped this question**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

#102

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Sunday, October 27, 2024 4:36:47 PM  
**Last Modified:** Sunday, October 27, 2024 4:55:04 PM  
**Time Spent:** 00:18:16  
**IP Address:** 172.56.40.126

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Page 1

**Q1** T. A. Brown Elementary

Please select your campus/facility:

---

**Q2** Campus Faculty

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 2 (Somewhat Unsatisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**

What are two of the most important reasons for your rating of quality of work?

Reason 1	Classrooms small and not enough spaces for storage for books, workbooks and notebooks
Reason 2	Too many windows which is not safe for weapon attack or shooting

---

**Q6** 2 (Somewhat Unsatisfied)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Take so long to resolve needs and take so long to fix it.**

---

**Q8**

**2 (Somewhat Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**They did not do the playgrounds kid friendly.**

Reason 2

**There are areas incomplete, they need to be finished.**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

I strongly suggest to consider and create more safety gate for evacuations considering the whole amount of students and have different exits.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

Yes, at least in T.A. Brown needs more safe friendly kids areas, even though a green multifunctional (soccer, track, football, field day, etc.)

---

#103

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Sunday, October 27, 2024 6:56:30 PM  
**Last Modified:** Sunday, October 27, 2024 7:04:46 PM  
**Time Spent:** 00:08:16  
**IP Address:** 136.62.121.72

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Page 1

**Q1** **Eastside Early College High School**

Please select your campus/facility:

---

**Q2** **Campus Faculty**

Please select the option that best describes your role:

---

**Q3** **No, but I attended some of the CAT meetings**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **1 (Extremely Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

---

## Q5

What are two of the most important reasons for your rating of quality of work?

Reason 1

**Building unfinished at time of move in and terrible design**

Reason 2

**Building too small. Furniture and open areas are literally actively harmful to our campus initiatives and attempts to improve literally every accountability measure. Building in terms of facilities and space is without question a downgrade from the former campus. Multiple issues remain, critical equipment does not work, irrigation system is a mess, "wellness walk" is a joke, garden beds are disintegrating, open area classrooms are dysfunctional, ceiling PA speakers don't work on all floors, science hood vents never worked, fire alarm continues to go off, inadequate shading in open areas, half the trees died, doors without badge panels have no access, gender neutral bathrooms desperately needed urinals, bathroom stalls too private for high school. The list goes on.**

## Q6

**1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

## Q7

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**I have no idea what is being worked on, what is not being worked on, what the list is, etc.**

Reason 2

**I can tell you 100000% having been at the campus prior to the move and since the move that district tells us nothing. Even just an email discounting everything else but just saying something about the fire alarms would be nice.**

## Q8

**1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**I have submitted work requests to a half dozen district and campus personnel regarding the vent hoods in the science classroom and 3 years later they still do not work.**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

The opening of the school should have been delayed.

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#104

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, October 28, 2024 6:52:28 AM  
**Last Modified:** Monday, October 28, 2024 7:15:06 AM  
**Time Spent:** 00:22:38  
**IP Address:** 192.107.136.226

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Page 1

Q1

T. A. Brown Elementary

Please select your campus/facility:

Q2

Campus Faculty

Please select the option that best describes your role:

Q3

No, but I attended some of the CAT meetings

Were you a member of your Campus Architectural Team (CAT)?

Q4

2 (Somewhat Unsatisfied)

How satisfied are you with the quality of work done on the campus?

Q5

What are two of the most important reasons for your rating of quality of work?

Reason 1

Windows in the building are cracking

Reason 2

Not enough plugs in classrooms, thermostats were added to classrooms, but do not work. Plumbing is always an issue.

Q6

3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

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**Q8**

3 (Neutral)

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

I think contractors have to take their time building. Brown was rushed and it's easy to tell.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

Stairs are not student friendly and the playground is not age appropriate for all students.

---



#105

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, October 28, 2024 7:58:00 AM  
**Last Modified:** Monday, October 28, 2024 7:59:15 AM  
**Time Spent:** 00:01:15  
**IP Address:** 192.107.142.100

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Page 1

**Q1** **Blazier Elementary**

Please select your campus/facility:

**Q2** **Campus Staff**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Team work**Reason 2 **Respect****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#106

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, October 28, 2024 9:13:33 AM  
**Last Modified:** Monday, October 28, 2024 9:16:22 AM  
**Time Spent:** 00:02:48  
**IP Address:** 192.107.142.100

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Page 1

**Q1** **Blazier Elementary**

Please select your campus/facility:

**Q2** **Campus Faculty**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Everyone collaborates to get things done**Reason 2 **They are completing things really fast****Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#107

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, October 28, 2024 10:11:27 AM  
**Last Modified:** Monday, October 28, 2024 10:12:26 AM  
**Time Spent:** 00:00:59  
**IP Address:** 192.107.142.4

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Page 1

**Q1** **Blazier Elementary**

Please select your campus/facility:

**Q2** **Campus Staff**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **3 (Neutral)**

How satisfied are you with the quality of work done on the campus?

**Q5** **Respondent skipped this question**

What are two of the most important reasons for your rating of quality of work?

**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#108

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, October 28, 2024 9:36:17 AM  
**Last Modified:** Monday, October 28, 2024 10:21:39 AM  
**Time Spent:** 00:45:21  
**IP Address:** 136.40.99.210

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Page 1

**Q1** Ann Richards School for Young Women's Leaders

Please select your campus/facility:

---

**Q2** Campus Faculty

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 4 (Somewhat Satisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 Love our new building!

Reason 2 Some aspects are less than ideal.

---

**Q6** 5 (Extremely Satisfied)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

### Q7

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Great job!**

Reason 2

**Very helpful.**

### Q8

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

### Q9

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Did not have contact with contractors**

Reason 2

**N/A**

### Q10

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Libraries need to have a book return! Our library does not have one :( Also having two stories in a library is not ideal for security and student supervision. Our library is very echo-y and needs sound panels or something to help with the volume control. We would also recommend against light-colored furniture since it is hard to clean. We also have some chairs that do not have a durable covering so have torn quickly and easily. There is no camera on one of the exits to the building through the library, which is a major security concern. Also, quality soil and local tree species need to be prioritized because we are struggling to keep our non-native trees alive and plant any new plants.

### Q11

Are there any other comments you would like to make about the project at your campus?

Love our new building!



#109

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, October 28, 2024 10:37:20 AM  
**Last Modified:** Monday, October 28, 2024 10:53:21 AM  
**Time Spent:** 00:16:00  
**IP Address:** 136.49.15.181

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Page 1

**Q1** Eastside Early College High School

Please select your campus/facility:

---

**Q2** Community Member

Please select the option that best describes your role:

---

**Q3** Yes

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 2 (Somewhat Unsatisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**

What are two of the most important reasons for your rating of quality of work?

Reason 1

The "Wellness walk" was an unneeded \$1M add. the undeveloped hillside was an asset to the community. Now the developed community hillside is fenced off, the stairs need to be removed but there's no funding for that.

Reason 2

The existing trees were not properly cared for or taken care of during construction and harsh weather and many died. the new landscaping hasn't been properly taken care of and most if it is dead and just acts as brown trash collectors.

---

**Q6**

**4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Responsive to emails and meetings were organized**

Reason 2

**Had to keep bringing up topics/reminders**

---

**Q8**

**2 (Somewhat Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Community needed the drainage at the field not to come over the sidewalk on Hargrave and make the sidewalk slippery. It still does though.**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

I was added late to the CAT team because our neighborhood was notified of the project after it was well underway. It would have been great to notify the neighborhood earlier and to have some say on how the design of this high school affects us.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

The lack of care of the trees, landscaping and plants is really sad and lifeless. The trash dropped around the campus and nearby streets is also affecting our neighborhood. Could we do a community work day together to pick up trash and take out dead plants/replant trees (maybe with Treefolks)? I've tried figuring out how to interact with the school but the online calendar is empty, and calls are never replied to at the office. I'm not sure the best way to forge any kind of interaction with the campus. I've also asked that the campus speaker system volume be turned down (we can hear every word that's announced) but I never received an answer.

---

#110

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, October 28, 2024 11:06:18 AM  
**Last Modified:** Monday, October 28, 2024 11:08:46 AM  
**Time Spent:** 00:02:27  
**IP Address:** 192.107.142.19

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Page 1

**Q1** **Blazier Elementary**

Please select your campus/facility:

**Q2** **Campus Faculty**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **NA**Reason 2 **NA****Q6** **4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1	<b>A lot of work being done during the school day-interruptions</b>
Reason 2	<b>NA</b>

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1	<b>NA</b>
Reason 2	<b>NA</b>

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

NA

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

NA

---

#111

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, October 28, 2024 11:33:29 AM  
**Last Modified:** Monday, October 28, 2024 11:51:12 AM  
**Time Spent:** 00:17:43  
**IP Address:** 136.40.99.210

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Page 1

**Q1** Ann Richards School for Young Women's Leaders

Please select your campus/facility:

---

**Q2** Campus Staff

Please select the option that best describes your role:

---

**Q3** No, but I attended some of the CAT meetings

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 4 (Somewhat Satisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 Mostly great, thoughtful work

Reason 2 Have had problems with our blinds, door jambs have never been right and close loudly (they've been looked at several times), have had to have several laminate areas reglued.

---

**Q6** 4 (Somewhat Satisfied)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Listened to all of our ideas and seemed excited to work with us**

Reason 2

**Some pretty important items were not considered and added to our build.**

---

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**They really seemed to enjoy being on our campus and had great interactions with the staff and students.**

Reason 2

**Professional and so nice.**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Our check out desk did not come with electricity, data ports or a book drop. We eventually got power and data, but had to devise our own book drop. We had asked for a sink in the lib workroom, which is very handy/needed, but did not get one. Our security cameras have big gaps in coverage and big overlaps in coverage. Would be nice if they could come back in and readjust for better coverage. Hard to guess where you might like them to face until you've been in the space for awhile, so arranging a security cameral follow-up appt would be nice. We asked for all of our shelves to be on castors and they are! And it's wonderful. Put castors on everything! We have yellow plastic seating and day after day of black pants and jeans sliding on and off them have left "stains" that just don't come off. So I'd suggest sticking with darker colors.

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#112

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, October 28, 2024 12:08:50 PM  
**Last Modified:** Monday, October 28, 2024 12:12:10 PM  
**Time Spent:** 00:03:20  
**IP Address:** 192.107.142.96

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Page 1

**Q1** **Blazier Elementary**

Please select your campus/facility:

**Q2** **Campus Faculty**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **2 (Somewhat Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **The work wasn't done before starting the school year.**Reason 2 **Spaces for special education too small.****Q6** **4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**The contracting guys we see each day are nice. They work really hard.**

Reason 2

**The managing team over the construction/contracting crew we see and interact with don't always understand our needs.**

---

**Q8**

**4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Zach is the guy we see the most. He's super cool and tries really hard to help us out.**

Reason 2

**Not enough money or time for guys like Zach to do their jobs.**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Better sized space for special education needs.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

Ask teachers what they want. Not just general education.

---



#113

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, October 28, 2024 2:11:52 PM  
**Last Modified:** Monday, October 28, 2024 2:24:24 PM  
**Time Spent:** 00:12:32  
**IP Address:** 192.107.137.120

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Page 1

**Q1** **LBJ Early College High School**

Please select your campus/facility:

---

**Q2** **Campus Staff**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **2 (Somewhat Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **new items are in need of repair or replacement**

Reason 2 **new area upstairs was left to open and rail height could be considered unsafe because of easy access.**

---

**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**did not have interactions with them**

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**no interactions with them**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

It is very important that staff working out of areas being remodeled or new additions, that they have an opportunity to provide their ideas on the plans for that section.

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#114

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, October 28, 2024 2:22:54 PM  
**Last Modified:** Monday, October 28, 2024 2:25:53 PM  
**Time Spent:** 00:02:59  
**IP Address:** 166.198.202.44

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Page 1

**Q1** **LBJ Early College High School**

Please select your campus/facility:

---

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **Academic programs**

Reason 2 **Staff engagement**

---

**Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

---

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

Extremely satisfied

---

#115

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, October 28, 2024 2:49:46 PM  
**Last Modified:** Monday, October 28, 2024 2:50:27 PM  
**Time Spent:** 00:00:40  
**IP Address:** 172.56.94.18

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Page 1

**Q1** **LBJ Early College High School**

Please select your campus/facility:

---

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

---

**Q3** **No, but I attended some of the CAT meetings**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **1 (Extremely Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5** **Respondent skipped this question**

What are two of the most important reasons for your rating of quality of work?

---

**Q6** **1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

---

**Q8**

**1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#116

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, October 28, 2024 2:42:25 PM  
**Last Modified:** Monday, October 28, 2024 2:51:00 PM  
**Time Spent:** 00:08:34  
**IP Address:** 192.107.137.36

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Page 1

**Q1**

Please select your campus/facility:

**Ann Richards School for Young Women's Leaders,**  
**LBJ Early College High School,**  
**Norman-Sims Elementary**

---

**Q2**

Please select the option that best describes your role:

**Parent of Student(s) at Campus****Q3**

Were you a member of your Campus Architectural Team (CAT)?

**No, but I attended some of the CAT meetings****Q4**

How satisfied are you with the quality of work done on the campus?

**1 (Extremely Unsatisfied)****Q5**

What are two of the most important reasons for your rating of quality of work?

Reason 1

**LBJ still isn't COMPLETE**

Reason 2

**LBJ should of been done before my child even got there, he's now a JUNIOR****Q6**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**2 (Somewhat Unsatisfied)**

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Haven't really met them**

Reason 2

**Hear them politely asking to interrupt classes for measurements**

---

**Q8**

**2 (Somewhat Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Don't interact with them personally**

Reason 2

**I know their workload is huge**

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

PLEASE COMPLETE LBJ as they are celebrating their 50th!!

---



#117

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, October 28, 2024 2:56:53 PM  
**Last Modified:** Monday, October 28, 2024 3:00:28 PM  
**Time Spent:** 00:03:35  
**IP Address:** 140.248.30.56

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Page 1

**Q1** **LBJ Early College High School**

Please select your campus/facility:

---

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **3 (Neutral)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **Slow progress**

---

**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**  
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 **Lack of progress**

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#118

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, October 28, 2024 3:29:01 PM  
**Last Modified:** Monday, October 28, 2024 3:30:19 PM  
**Time Spent:** 00:01:17  
**IP Address:** 136.40.99.210

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Page 1

**Q1** **Ann Richards School for Young Women's Leaders**

Please select your campus/facility:

---

**Q2** Other (please describe):  
student  
Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **alpha**

Reason 2 **sigma**

---

**Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 **gyatt**

Reason 2 **rizz**

---

**Q8****5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1 **skibidi**

Reason 2 **toilet**

---

**Q10****Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11****Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#119

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, October 28, 2024 4:03:59 PM  
**Last Modified:** Monday, October 28, 2024 4:05:30 PM  
**Time Spent:** 00:01:31  
**IP Address:** 166.205.209.78

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Page 1

**Q1** **LBJ Early College High School**

Please select your campus/facility:

---

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **1 (Extremely Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **The new facilities that LBJ are supposed to be getting are not being built**

---

**Q6** **1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

---

**Q8**

**1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#120

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, October 28, 2024 4:20:38 PM  
**Last Modified:** Monday, October 28, 2024 4:25:16 PM  
**Time Spent:** 00:04:38  
**IP Address:** 136.62.122.81

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Page 1

**Q1** **LBJ Early College High School**

Please select your campus/facility:

---

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **My student likes it**

Reason 2 **The colors**

---

**Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**I didn't want to score low**

Reason 2

**I never encountered them**

---

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**I did not meet the contractor**

Reason 2

**My child is a freshman**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Always consider what the school community wants.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

I like the flexibility of the foryer.

---



#121

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, October 28, 2024 5:01:12 PM  
**Last Modified:** Monday, October 28, 2024 5:14:49 PM  
**Time Spent:** 00:13:36  
**IP Address:** 104.202.148.52

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Page 1

**Q1** **Blazier Elementary**

Please select your campus/facility:

**Q2** **Campus Faculty**

Please select the option that best describes your role:

**Q3** **No, but I attended some of the CAT meetings**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **We love the bright, vibrant colors throughout the school but wish the classrooms would have had more square footage.**

Reason 2 **We wish the furniture, specifically the student desks, had storage for their supplies and journals.**

**Q6** **4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 **Knowledgeable**

Reason 2 **Courteous**

**Q8**

**4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1 **Knowledgeable**

Reason 2 **Courteous**

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Most teachers would prefer to have larger classrooms with more square footage than wide, open common areas. Additional storage within the classroom is another big request!

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

#122

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, October 28, 2024 6:00:48 PM  
**Last Modified:** Monday, October 28, 2024 6:04:16 PM  
**Time Spent:** 00:03:28  
**IP Address:** 166.205.190.90

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Page 1

**Q1** LBJ Early College High School

Please select your campus/facility:

---

**Q2** Community Member

Please select the option that best describes your role:

---

**Q3** Yes

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 3 (Neutral)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1	It is taking longer than it should have taken to get this work done
Reason 2	It is taking longer to do the work on this campus then it should have

---

**Q6** 5 (Extremely Satisfied)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**We've been kept up to date**

Reason 2

**They make things very easy to understand**

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**These questions are redundant**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Will not be able to fully answer this question until all of the work is completed

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

This questionnaire is designed to get the answers that you want to hear not the ones that you need to hear

---

#123

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 4:10:43 AM  
**Last Modified:** Tuesday, October 29, 2024 4:12:11 AM  
**Time Spent:** 00:01:28  
**IP Address:** 104.178.174.33

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Page 1

**Q1** **Blazier Elementary**

Please select your campus/facility:

**Q2** **Campus Staff**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **Administration**  
Reason 2 **Quality materials**

---

**Q6** **4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

**4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#124

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 7:33:58 AM  
**Last Modified:** Tuesday, October 29, 2024 7:37:47 AM  
**Time Spent:** 00:03:48  
**IP Address:** 192.107.137.47

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Page 1

**Q1** **LBJ Early College High School**

Please select your campus/facility:

---

**Q2** **Campus Faculty**

Please select the option that best describes your role:

---

**Q3** **Yes**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **2 (Somewhat Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **Non-equitable process**

Reason 2 **Money not allocated properly**

---

**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---



#125

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 7:48:45 AM  
**Last Modified:** Tuesday, October 29, 2024 7:57:36 AM  
**Time Spent:** 00:08:50  
**IP Address:** 192.107.137.121

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Page 1

**Q1** LBJ Early College High School

Please select your campus/facility:

---

**Q2** Campus Faculty

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 4 (Somewhat Satisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 I like to work at LBJ

Reason 2 I like the administration organization

---

**Q6** 4 (Somewhat Satisfied)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 N/A

Reason 2 N/A

---

**Q8****4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1 N/A

Reason 2 N/A

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

SPE.46785: AISD + TEA Required Series

AISD + TEA Required Training for Instructional Staff: Evidence-Based Practices to Support Students with Disabilities

SPE.46785: AISD + TEA Required Series

AISD + TEA Required Training for Instructional Staff: Understanding the Continuum of Services in Special Education

TEC.45127: Austin ISD - License to Tech

Austin ISD - License to Tech SY 24-25

CSS.46784: MTSS Manual

MTSS Manual: MTSS Manual 2024-2025

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

N/A

---

#126

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 8:38:55 AM  
**Last Modified:** Tuesday, October 29, 2024 8:40:31 AM  
**Time Spent:** 00:01:36  
**IP Address:** 192.107.137.44

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Page 1

**Q1** LBJ Early College High School

Please select your campus/facility:

---

**Q2** Campus Faculty

Please select the option that best describes your role:

---

**Q3** No, but I attended some of the CAT meetings

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 4 (Somewhat Satisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 The library is great

Reason 2 CTE areas (that get used) are wondergul

---

**Q6** 3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 **N/A**

Reason 2 **N/a**

---

**Q8****3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1 **Build happened more or less on schedule**

Reason 2 **N/A**

---

**Q10****Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11****Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#127

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 9:01:51 AM  
**Last Modified:** Tuesday, October 29, 2024 9:08:23 AM  
**Time Spent:** 00:06:31  
**IP Address:** 99.112.160.49

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Page 1

**Q1** LBJ Early College High School

Please select your campus/facility:

---

**Q2** Parent of Student(s) at Campus

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 4 (Somewhat Satisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**

What are two of the most important reasons for your rating of quality of work?

Reason 1 Healthcare wing is state of the art

Reason 2 The curbside appeal of the campus tends to go up and down. Finally saw a lanscaping overhaul end of last school year.

---

**Q6** 3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 **Limited interaction**

Reason 2 **Limited visibility**

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1 **I don't have interactions with the contractors**

Reason 2 **See reason #1**

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

I'm grateful my child has not expressed any HVAC concerns on his campus because I've heard news reports where that is problematic at other campuses. Discomfort can be a learning distraction.

**Q11**

Are there any other comments you would like to make about the project at your campus?

Please use the time allotted wisely.

#128

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 9:12:22 AM  
**Last Modified:** Tuesday, October 29, 2024 9:14:59 AM  
**Time Spent:** 00:02:36  
**IP Address:** 170.85.99.71

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **2 (Somewhat Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Building is great.**Reason 2 **Landscapping/Grass is non-existent and needs a lot of work. Zero scape if needed due to water shortages. Primarily dirt (dusty) now.****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

<b>Q7</b>	<b>Respondent skipped this question</b>
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?	

---

<b>Q8</b>	<b>3 (Neutral)</b>
How satisfied are you with the customer service provided by the contractor hired by AISD during construction?	

---

<b>Q9</b>	<b>Respondent skipped this question</b>
What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?	

---

<b>Q10</b>	<b>Respondent skipped this question</b>
Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)	

---

<b>Q11</b>	<b>Respondent skipped this question</b>
Are there any other comments you would like to make about the project at your campus?	

---



#129

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 9:13:17 AM  
**Last Modified:** Tuesday, October 29, 2024 9:16:28 AM  
**Time Spent:** 00:03:10  
**IP Address:** 174.238.14.218

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Page 1

<b>Q1</b>	<b>Bear Creek Elementary</b>
Please select your campus/facility:	
<hr/>	
<b>Q2</b>	<b>Parent of Student(s) at Campus</b>
Please select the option that best describes your role:	
<hr/>	
<b>Q3</b>	<b>No</b>
Were you a member of your Campus Architectural Team (CAT)?	
<hr/>	
<b>Q4</b>	<b>5 (Extremely Satisfied)</b>
How satisfied are you with the quality of work done on the campus?	
<hr/>	
<b>Q5</b>	
What are two of the most important reasons for your rating of quality of work?	
Reason 1	<b>Quality of facillity</b>
Reason 2	<b>Timing of project completion</b>
<hr/>	
<b>Q6</b>	<b>5 (Extremely Satisfied)</b>
How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?	
<hr/>	

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Collaboration**

Reason 2

**Professionalism**

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Communication**

Reason 2

**Honesty**

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

#130

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 9:17:29 AM  
**Last Modified:** Tuesday, October 29, 2024 9:19:03 AM  
**Time Spent:** 00:01:33  
**IP Address:** 70.112.31.74

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Page 1

**Q1****Bear Creek Elementary**

Please select your campus/facility:

**Q2****Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3****No, but I attended some of the CAT meetings**

Were you a member of your Campus Architectural Team (CAT)?

**Q4****1 (Extremely Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**

What are two of the most important reasons for your rating of quality of work?

Reason 1

**no room for growth**

Reason 2

**not enough group rooms as they as turned into class rooms****Q6****1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**lack of vision for growth**

Reason 2

**students can run out of school too easily.**

---

**Q8**

**1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**materials like seats aren't lasting, no replacement plan**

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#131

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 9:12:11 AM  
**Last Modified:** Tuesday, October 29, 2024 9:20:19 AM  
**Time Spent:** 00:08:07  
**IP Address:** 192.107.142.150

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

---

**Q2** **Campus Faculty**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **The campus is beautiful.**

Reason 2 **The are design elements that do not lend themselves well to an elementary school and young children.**

---

**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**I was not here when the campus was built.**

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**I was not here when the campus was built.**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

The furniture for the cafeteria is a poor choice for elementary students. It is detrimental to inclusionary practices. The furniture is difficult to move and consumes space. This makes using the space for schoolwide assemblies cumbersome. The walls are delicate and show dirt and damage easily.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

The campus is stunning. There are lessons to learn though. The flexible design in seating should not mean that children cannot have a chair. Considering a bean bag chair or a button stool as seating does not take in account the comfort of the learner.

---

#132

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 9:22:11 AM  
**Last Modified:** Tuesday, October 29, 2024 9:22:46 AM  
**Time Spent:** 00:00:35  
**IP Address:** 104.190.139.157

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Page 1

<b>Q1</b>	<b>Bear Creek Elementary</b>
Please select your campus/facility:	
<hr/>	
<b>Q2</b>	<b>Parent of Student(s) at Campus</b>
Please select the option that best describes your role:	
<hr/>	
<b>Q3</b>	<b>No</b>
Were you a member of your Campus Architectural Team (CAT)?	
<hr/>	
<b>Q4</b>	<b>1 (Extremely Unsatisfied)</b>
How satisfied are you with the quality of work done on the campus?	
<hr/>	
<b>Q5</b>	<b>Respondent skipped this question</b>
What are two of the most important reasons for your rating of quality of work?	
<hr/>	
<b>Q6</b>	<b>Respondent skipped this question</b>
How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?	
<hr/>	
<b>Q7</b>	<b>Respondent skipped this question</b>
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?	
<hr/>	

**Q8**

Respondent skipped this question

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Respondent skipped this question

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

Respondent skipped this question

Are there any other comments you would like to make about the project at your campus?

---



#133

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 9:17:16 AM  
**Last Modified:** Tuesday, October 29, 2024 9:22:50 AM  
**Time Spent:** 00:05:33  
**IP Address:** 136.62.215.219

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **2 (Somewhat Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **The size of the campus does not support its student body**Reason 2 **The campus does not support outside physical activity****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

The demographer and committee designated to complete zoning did not listen to the community which in turn under projected the amount of students this campus would have in attendance which caused over crowding in the second year! In turn due to this some kids do not have a classroom and receive lecture time and class in the hallways. Do better!

---

#134

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 9:22:03 AM  
**Last Modified:** Tuesday, October 29, 2024 9:28:15 AM  
**Time Spent:** 00:06:11  
**IP Address:** 184.92.232.218

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

---

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **Campus well thought out**

---

**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Plan for growth in developing areas, include irrigation with landscaping so plants don't die, complete work (finish shade structure on outdoor classroom)

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

Items left unfinished still not complete and we already need an expansion

---

#135

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 9:29:28 AM  
**Last Modified:** Tuesday, October 29, 2024 9:33:50 AM  
**Time Spent:** 00:04:21  
**IP Address:** 71.40.45.162

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Beautiful campus**Reason 2 **Great design and location****Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Very professional**

Reason 2

**Always had a clean job site**

**Q8**

**1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

#136

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 9:12:25 AM  
**Last Modified:** Tuesday, October 29, 2024 9:34:03 AM  
**Time Spent:** 00:21:37  
**IP Address:** 192.107.142.150

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Page 1

- |  |  |
|--|--|
| <b>Q1</b>  | <b>Bear Creek Elementary</b>                       |
| Please select your campus/facility:  |  |
| <hr/>  |  |
| <b>Q2</b>  | <b>Parent of Student(s) at Campus</b>              |
| Please select the option that best describes your role:  |  |
| <hr/>  |  |
| <b>Q3</b>  | <b>No, but I attended some of the CAT meetings</b> |
| Were you a member of your Campus Architectural Team (CAT)?   |  |
| <hr/>  |  |
| <b>Q4</b>  | <b>5 (Extremely Satisfied)</b>                     |
| How satisfied are you with the quality of work done on the campus?   |  |
| <hr/>  |  |
| <b>Q5</b>  | <b>Respondent skipped this question</b>            |
| What are two of the most important reasons for your rating of quality of work?   |  |
| <hr/>  |  |
| <b>Q6</b>  | <b>3 (Neutral)</b>                                 |
| How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?         |  |
| <hr/>  |  |
| <b>Q7</b>  | <b>Respondent skipped this question</b>            |
| What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team? |  |
| <hr/>  |  |

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

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**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#137

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 9:43:13 AM  
**Last Modified:** Tuesday, October 29, 2024 9:44:18 AM  
**Time Spent:** 00:01:05  
**IP Address:** 174.197.4.111

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

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**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **3 (Neutral)**

How satisfied are you with the quality of work done on the campus?

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**Q5** **Respondent skipped this question**

What are two of the most important reasons for your rating of quality of work?

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**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

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**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

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**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

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**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#138

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 9:44:40 AM  
**Last Modified:** Tuesday, October 29, 2024 9:46:04 AM  
**Time Spent:** 00:01:24  
**IP Address:** 70.112.24.179

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **I love the innovations on campus.**Reason 2 **Appreciate the flexible and functional learning spaces.****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

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**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#139

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 9:47:11 AM  
**Last Modified:** Tuesday, October 29, 2024 9:47:46 AM  
**Time Spent:** 00:00:34  
**IP Address:** 192.107.142.150

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

**Q2** **Campus Staff**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5** **Respondent skipped this question**

What are two of the most important reasons for your rating of quality of work?

**Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

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**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#140

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 9:46:55 AM  
**Last Modified:** Tuesday, October 29, 2024 9:48:19 AM  
**Time Spent:** 00:01:24  
**IP Address:** 170.85.101.13

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Campus is always bright and clean**Reason 2 **Classrooms were well built, open and inviting for our children****Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

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**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#141

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 10:02:40 AM  
**Last Modified:** Tuesday, October 29, 2024 10:04:48 AM  
**Time Spent:** 00:02:08  
**IP Address:** 104.190.137.185

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **1 (Extremely Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **Cleanliness**  
Reason 2 **Amenities access**

---

**Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Out of sight**

Reason 2

**Out of mind**

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Out of sight**

Reason 2

**Out of mind**

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

#142

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 10:37:10 AM  
**Last Modified:** Tuesday, October 29, 2024 10:38:54 AM  
**Time Spent:** 00:01:43  
**IP Address:** 104.10.87.97

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Modernization**Reason 2 **Functionality****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**  
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?Reason 1 **Not applicable**

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Not applicable**

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**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#143

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 10:36:55 AM  
**Last Modified:** Tuesday, October 29, 2024 10:41:13 AM  
**Time Spent:** 00:04:17  
**IP Address:** 192.107.142.150

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

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**Q2** **Campus Staff**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **Beautiful design**

Reason 2 **Thoughtful design**

---

**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**  
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 **I was not a staff member during construction time**

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**I was not a staff member during construction time**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Although multiple colors/shades of paint are quite beautiful, it can make it difficult when, inevitably, repairs need to be made. Hard to match colors perfectly.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

The sheetrock is very delicate, which makes it hard for teachers to hang anchor charts and student work easily on the walls without tearing the paint. Also, doorstops need to be installed behind every door ON THE FLOOR, otherwise the door handles will go right through the wall. Students aren't always super careful, and this has happened multiple times on our campus.

---

#144

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 10:52:34 AM  
**Last Modified:** Tuesday, October 29, 2024 10:55:13 AM  
**Time Spent:** 00:02:39  
**IP Address:** 172.125.117.186

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

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**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **3 (Neutral)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **Poor design of parking, pickup and drop off, and overall layout**

Reason 2 **Poor construction bottom floor, HVAC issues.**

---

**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Think of enrollment numbers and design layout that is feasible for efficient pickup and drop off.

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#145

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 10:55:21 AM  
**Last Modified:** Tuesday, October 29, 2024 10:58:38 AM  
**Time Spent:** 00:03:16  
**IP Address:** 97.77.106.102

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **1 (Extremely Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Nothing was done!****Q6** **1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**  
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?Reason 1 **We didn't receive a single update**

**Q8**

**1 (Extremely Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Never heard from anyone**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

We were expecting to add to our building as classrooms were being set up in the hallways! We voted for this to pass so we'd get the room we needed only to have absolutely nothing done.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

This negative review is in no way a reflection of our amazing staff at BCE. This is an AISD miss.

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#146

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 10:57:06 AM  
**Last Modified:** Tuesday, October 29, 2024 10:59:38 AM  
**Time Spent:** 00:02:31  
**IP Address:** 192.107.142.150

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

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**Q2** **Campus Staff**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

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**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **Facilities are nice...**

Reason 2 **Up to date**

---

**Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

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**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**school is not falling apart like many schools in Austin**

Reason 2

**modern**

---

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Nice work**

Reason 2

**Beautiful campu**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

I would have liked to have seen a place for a track for kids to run not on concrete.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

Another area for pe if it rains for a wellness room.

---

#147

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 11:24:06 AM  
**Last Modified:** Tuesday, October 29, 2024 11:24:44 AM  
**Time Spent:** 00:00:38  
**IP Address:** 192.107.142.40

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

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**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5** **Respondent skipped this question**

What are two of the most important reasons for your rating of quality of work?

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**Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

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**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#148

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 11:40:10 AM  
**Last Modified:** Tuesday, October 29, 2024 11:44:29 AM  
**Time Spent:** 00:04:18  
**IP Address:** 104.57.178.53

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **The school is beautiful.**Reason 2 **The layout of the campus is well designed.****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**I haven't interacted with the CMT but need to know communication was shared with the community.**

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**I haven't interacted with the contractor but need to know communication was shared with the community.**

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#149

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 12:04:05 PM  
**Last Modified:** Tuesday, October 29, 2024 12:04:47 PM  
**Time Spent:** 00:00:41  
**IP Address:** 136.49.67.127

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

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**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

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**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **Excellent, modern facilities**

Reason 2 **Not big enough for growing community**

---

**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

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**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#150

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 3:49:14 PM  
**Last Modified:** Tuesday, October 29, 2024 3:50:01 PM  
**Time Spent:** 00:00:46  
**IP Address:** 104.57.187.190

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **1 (Extremely Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Space and open concept layouts**Reason 2 **Modern facility****Q6** **Respondent skipped this question**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

Respondent skipped this question

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Respondent skipped this question

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

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**Q11**

Respondent skipped this question

Are there any other comments you would like to make about the project at your campus?

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#151

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 4:16:04 PM  
**Last Modified:** Tuesday, October 29, 2024 4:18:12 PM  
**Time Spent:** 00:02:08  
**IP Address:** 136.62.129.24

---

Page 1

**Q1** Eastside Early College High School

Please select your campus/facility:

---

**Q2** Campus Staff

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 3 (Neutral)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 I don't like that the bathrooms are both boys and girls

---

**Q6** 3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**  
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 I never met them

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**I never met them**

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#152

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 4:16:24 PM  
**Last Modified:** Tuesday, October 29, 2024 4:21:37 PM  
**Time Spent:** 00:05:12  
**IP Address:** 192.107.137.172

Page 1

**Q1** Eastside Early College High School

Please select your campus/facility:

**Q2** Campus Staff

Please select the option that best describes your role:

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

**Q4** 2 (Somewhat Unsatisfied)

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 current operational status of the building

Reason 2 operational status of the building

**Q6** 3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**  
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 things not being fixed timely or correctly

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**minimal contact/interaction with contractor**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

complete the project in time.

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---



#153

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 4:22:17 PM  
**Last Modified:** Tuesday, October 29, 2024 4:23:57 PM  
**Time Spent:** 00:01:39  
**IP Address:** 70.112.18.75

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Page 1

- Q1** **Bear Creek Elementary**  
Please select your campus/facility:
- 
- Q2** **Parent of Student(s) at Campus**  
Please select the option that best describes your role:
- 
- Q3** **No**  
Were you a member of your Campus Architectural Team (CAT)?
- 
- Q4** **5 (Extremely Satisfied)**  
How satisfied are you with the quality of work done on the campus?
- 
- Q5** **Respondent skipped this question**  
What are two of the most important reasons for your rating of quality of work?
- 
- Q6** **3 (Neutral)**  
How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?
- 
- Q7** **Respondent skipped this question**  
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?
-

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Parking! Schools need adequate parking to accommodate families.

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#154

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 4:12:51 PM  
**Last Modified:** Tuesday, October 29, 2024 4:31:49 PM  
**Time Spent:** 00:18:57  
**IP Address:** 166.198.198.61

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Page 1

**Q1** Eastside Early College High School

Please select your campus/facility:

---

**Q2** Campus Faculty

Please select the option that best describes your role:

---

**Q3** No, but I attended some of the CAT meetings

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 1 (Extremely Unsatisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1	The athletic training have so many issues. The biggest is that the water doesn't drain correctly. Water just sit in the wet area. I told them on multiple occasions, the floor need to be slanted but they took none of my advice.
Reason 2	Things in the gym already breaking down after 4 years.

---

**Q6** 1 (Extremely Unsatisfied)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

## Q7

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**They didn't listen to my advice when building the training room.**

Reason 2

**They were getting mad at us when we would try to tell them things are wrong.**

## Q8

**2 (Somewhat Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

## Q9

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Once they got rid of the main person. Things got better but it was too late they couldn't do much more.**

## Q10

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

1. Plan for Growth: When designing a new school, it's essential to consider future expansion and growth. Ensuring there's adequate room for growth and flexibility will accommodate any increase in student and staff numbers, as well as future program demands.
2. Size of Functional Spaces: For specialized areas like the athletic training room, consider the specific needs of staff and students. Ensuring the space is large enough to handle multiple athletes and equipment comfortably is essential for a functional and efficient workspace.
3. Proper Wet Area Design: The wet area should be designed with the appropriate flooring and drainage. Use water-resistant, non-absorbent flooring that contains drainage features to prevent overflow and protect adjacent areas. This will help avoid water damage, mold, and other health hazards, which are particularly concerning in a health-focused facility.
4. Adequate Storage: Ample storage should be planned within functional spaces to keep equipment organized and accessible. Having sufficient storage will prevent spaces from feeling cramped and improve overall workflow.
5. Quality Over Cost-Cutting: While budget constraints are often a reality, certain areas (like health facilities) should be prioritized. Cutting corners can lead to long-term issues, like mold or water damage, which will cost more to fix than investing in proper infrastructure from the start.
6. Health and Safety Standards: Facilities that are used daily for health-related purposes need to meet high safety and sanitation standards. Ensuring the right materials and designs are in place to prevent mold and bacterial growth is crucial to maintaining a safe environment.

These points could help ensure that future projects better meet the needs of the school community while minimizing maintenance issues.

**Q11**

Are there any other comments you would like to make about the project at your campus?

I hope someone come and fix's these issues. I've already with my own money brought things to help because nobody has done anything in the district.

---

#155

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 4:32:47 PM  
**Last Modified:** Tuesday, October 29, 2024 4:35:15 PM  
**Time Spent:** 00:02:28  
**IP Address:** 64.234.113.36

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Page 1

Q1

Please select your campus/facility:

Other (please specify):

Bear Creek Elementary

Q2

Please select the option that best describes your role:

Parent of Student(s) at Campus

Q3

Were you a member of your Campus Architectural Team (CAT)?

No

Q4

How satisfied are you with the quality of work done on the campus?

5 (Extremely Satisfied)

Q5

What are two of the most important reasons for your rating of quality of work?

Reason 1

Beautiful school - classrooms and playgrounds are quality

Reason 2

Modern school - feel very blessed for my daughter to go here

Q6

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

Respondent skipped this question

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 NA

Reason 2 NA

**Q8**

Respondent skipped this question

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1 NA

Reason 2 NA

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Don't VE so much landscape, like shade, soils, and front entry plantings. Lots of the planted trees have died.

**Q11**

Respondent skipped this question

Are there any other comments you would like to make about the project at your campus?

#156

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 4:31:34 PM  
**Last Modified:** Tuesday, October 29, 2024 4:40:04 PM  
**Time Spent:** 00:08:29  
**IP Address:** 162.196.138.10

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Page 1

**Q1** Eastside Early College High School

Please select your campus/facility:

---

**Q2** Campus Staff

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 1 (Extremely Unsatisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**

What are two of the most important reasons for your rating of quality of work?

Reason 1 Our campus was poorly designed for high school students.

Reason 2 Open flex spaces and gender neutral bathrooms cause consistent issues for our campus. Two separate buildings and four flights of stairs are poorly designed and there are too many places for students to hide.

---

**Q6** 3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---



## Q7

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**I was not working in AISD or at this campus at time of construction**

Reason 2

**I have never witnessed a follow up from the construction management team**

## Q8

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

## Q9

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**I did not work for AISD**

Reason 2

**N/A**

## Q10

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

High school students in male/female restrooms has caused so many issues and led to much unwanted behavior. The open flex spaces are not usable and we have to hold classrooms in the hallways without doors and walls. There is massive amounts of unused furniture in the flex spaces that encourages students to relax and hangout and avoid going to class. There are too many places for students to hide and they can slip away from floor to floor and never go to class. Also, having one staff bathroom at only one end per floor is inconsiderate. Two separate buildings cause issues and forces administrators to be disconnected and far away from the building where classes and learning are happening.

## Q11

Are there any other comments you would like to make about the project at your campus?

This is such a poor design and was not created with a functioning high school in mind, but rather getting views of downtown. There are so many dysfunctional aspects of the architectural design and I hope this company can learn in the future and put students' needs and learning at the forefront of their projects.

#157

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 5:24:56 PM  
**Last Modified:** Tuesday, October 29, 2024 5:27:06 PM  
**Time Spent:** 00:02:10  
**IP Address:** 72.182.101.169

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Page 1

**Q1** Ann Richards School for Young Women's Leaders

Please select your campus/facility:

---

**Q2** Parent of Student(s) at Campus

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 5 (Extremely Satisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 Innovative

Reason 2 Layout

---

**Q6** Respondent skipped this question

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7** Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

---

**Q8**

Respondent skipped this question

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Respondent skipped this question

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

Respondent skipped this question

Are there any other comments you would like to make about the project at your campus?

---

#158

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Tuesday, October 29, 2024 5:27:50 PM  
**Last Modified:** Tuesday, October 29, 2024 6:10:06 PM  
**Time Spent:** 00:42:15  
**IP Address:** 104.59.201.38

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

---

**Q2** **Campus Staff**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **We have issues with the size of playgrounds.**

Reason 2 **Rooms are not being utilized how they were planned  
ie. maker space rooms are classrooms even plc rooms  
and hallways**

---

**Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided  
by AISD's Construction Management Team during  
construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**I felt like they communicated to they community.**

---

**Q8**

**Respondent skipped this question**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Layouts for playground areas need to include field for being able to play soccer/football and field day festivities.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

Schools designed in a way should be utilized in that way.

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#159

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, October 30, 2024 3:54:00 AM  
**Last Modified:** Wednesday, October 30, 2024 3:55:14 AM  
**Time Spent:** 00:01:14  
**IP Address:** 97.77.128.131

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Page 1

**Q1** Eastside Early College High School

Please select your campus/facility:

---

**Q2** Campus Faculty

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 3 (Neutral)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 .

Reason 2 .

---

**Q6** 3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 .

Reason 2 .

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1 .

Reason 2 .

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

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#160

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, October 30, 2024 6:27:23 AM  
**Last Modified:** Wednesday, October 30, 2024 6:27:49 AM  
**Time Spent:** 00:00:26  
**IP Address:** 104.190.139.221

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **1 (Extremely Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5** **Respondent skipped this question**

What are two of the most important reasons for your rating of quality of work?

**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?



**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#161

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, October 30, 2024 6:32:23 AM  
**Last Modified:** Wednesday, October 30, 2024 6:43:10 AM  
**Time Spent:** 00:10:47  
**IP Address:** 107.218.139.23

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Page 1

**Q1** **T. A. Brown Elementary**

Please select your campus/facility:

**Q2** **Campus Faculty**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **The school is beautifully lit in the central campus building.**Reason 2 **The rainbow stairs seem unsafe, as we have had a faculty member trip and get badly injured. It can be challenging to monitor students climbing the stairs, while teachers have to also watch for their own safety when monitoring a whole class line.****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**I've never spoken to them before.**

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**N/A**

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

I'd consider spaces that allow for bulletin boards everywhere. An educational space requires student work on display, as well as other systems in place, such as how to behave. Stairs should also be safe, considering the possibility of a class going up and another going down at the same time. This means there should be rails on both sides. Windows are wonderful for lighting and should be kept inside classrooms, but I'd prefer classic bricks on the external structure of the school. It's difficult for us to consider where to take refuge when a tornado might hit, among other possible threats. We believe overall that the school is very safe, with key card locks and tall gates that are difficult to climb over.

**Q11**

Are there any other comments you would like to make about the project at your campus?

The best school buildings are always the ones that have research in mind; research concerning what kind of environment students learn best in. This includes making the space their own with their work displayed, warm lighting and good air quality, a place where families can gather and communicate with faculty and staff, a place for faculty meetings, and all considerations for safety, from fires to tornados to other very possible and very real threats from outsiders.

#162

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, October 30, 2024 6:56:30 AM  
**Last Modified:** Wednesday, October 30, 2024 7:03:32 AM  
**Time Spent:** 00:07:01  
**IP Address:** 104.28.50.145

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Page 1

**Q1** **Eastside Early College High School**

Please select your campus/facility:

**Q2** **Campus Faculty**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **2 (Somewhat Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Certain design aspects are problematic, such as a design of the bathrooms**Reason 2 **Location of Open space classrooms****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**I am new to the campus**

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**New to campus this year**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

No co-ed bathrooms

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#163

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, October 30, 2024 8:32:30 AM  
**Last Modified:** Wednesday, October 30, 2024 8:34:53 AM  
**Time Spent:** 00:02:23  
**IP Address:** 104.28.50.190

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Safe**Reason 2 **Functional****Q6** **5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Responsive**

Reason 2

**Helpful**

---

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Efficient**

Reason 2

**Kind**

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#164

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, October 30, 2024 9:36:34 AM  
**Last Modified:** Wednesday, October 30, 2024 9:38:54 AM  
**Time Spent:** 00:02:19  
**IP Address:** 192.107.137.175

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Page 1

**Q1** Eastside Early College High School

Please select your campus/facility:

---

**Q2** Campus Staff

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 5 (Extremely Satisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 Modern Design

Reason 2 Inclusive Seating

---

**Q6** 3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---



**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Never needed support from CMT**

Reason 2

**Wasn't present during construction**

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Never been in contact**

Reason 2

**Unsure who the contractor is**

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Avoid open classrooms, it creates so much noise in the halls and presents more challenges than benefits for students.

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

#165

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, October 30, 2024 10:35:34 AM  
**Last Modified:** Wednesday, October 30, 2024 10:40:57 AM  
**Time Spent:** 00:05:22  
**IP Address:** 192.107.137.173

---

Page 1

**Q1** Eastside Early College High School

Please select your campus/facility:

---

**Q2** Campus Staff

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 4 (Somewhat Satisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 Aesthetic appearance and functionality of the campus

Reason 2 Intermittent issues or failings of some systems

---

**Q6** 3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**never communicated with**

Reason 2

**wasn't aware of existence**

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**never communicated with**

Reason 2

**wasn't aware of existence**

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

NA

**Q11**

Are there any other comments you would like to make about the project at your campus?

NA

#166

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, October 30, 2024 10:59:13 AM  
**Last Modified:** Wednesday, October 30, 2024 11:00:45 AM  
**Time Spent:** 00:01:31  
**IP Address:** 23.124.164.214

---

Page 1

**Q1** **Rosedale School**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **Beautiful facility**  
Reason 2 **Thoughtful design**

---

**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**I was not involved.**

Reason 2

**No knowledge of this.**

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Not involved**

Reason 2

**No knowledge**

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

#167

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, October 30, 2024 11:55:29 AM  
**Last Modified:** Wednesday, October 30, 2024 11:56:04 AM  
**Time Spent:** 00:00:35  
**IP Address:** 104.190.139.221

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Page 1

- Q1** **Bear Creek Elementary**  
Please select your campus/facility:
- 
- Q2** **Parent of Student(s) at Campus**  
Please select the option that best describes your role:
- 
- Q3** **No**  
Were you a member of your Campus Architectural Team (CAT)?
- 
- Q4** **5 (Extremely Satisfied)**  
How satisfied are you with the quality of work done on the campus?
- 
- Q5** **Respondent skipped this question**  
What are two of the most important reasons for your rating of quality of work?
- 
- Q6** **3 (Neutral)**  
How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?
- 
- Q7** **Respondent skipped this question**  
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?
-

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#168

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, October 30, 2024 1:18:05 PM  
**Last Modified:** Wednesday, October 30, 2024 1:19:22 PM  
**Time Spent:** 00:01:16  
**IP Address:** 75.50.232.137

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **3 (Neutral)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Unaware of what work was done.****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**  
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?Reason 1 **Have not utilized.**



**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#169

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, October 30, 2024 2:25:26 PM  
**Last Modified:** Wednesday, October 30, 2024 2:27:19 PM  
**Time Spent:** 00:01:53  
**IP Address:** 192.107.137.172

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Page 1

**Q1** **Eastside Early College High School**

Please select your campus/facility:

**Q2** **Campus Faculty**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **some things still in need or repair**Reason 2 **Some jobs not finished****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

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**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

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**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#170

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Wednesday, October 30, 2024 7:38:53 PM  
**Last Modified:** Wednesday, October 30, 2024 7:42:13 PM  
**Time Spent:** 00:03:20  
**IP Address:** 136.62.177.14

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Page 1

**Q1** LBJ Early College High School

Please select your campus/facility:

---

**Q2** Parent of Student(s) at Campus

Please select the option that best describes your role:

---

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** 2 (Somewhat Unsatisfied)

How satisfied are you with the quality of work done on the campus?

---

**Q5**

What are two of the most important reasons for your rating of quality of work?

Reason 1 No improvements have been made since December 2022

Reason 2 Most of the school still looks the same

---

**Q6** 3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

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**Q7** Respondent skipped this question

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

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**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

More work should be done during the summer since there are way less students on campus

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

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#171

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Thursday, October 31, 2024 10:12:09 AM  
**Last Modified:** Thursday, October 31, 2024 10:18:58 AM  
**Time Spent:** 00:06:49  
**IP Address:** 192.107.137.46

Page 1

**Q1** LBJ Early College High School

Please select your campus/facility:

**Q2** Campus Faculty

Please select the option that best describes your role:

**Q3** No

Were you a member of your Campus Architectural Team (CAT)?

**Q4** 2 (Somewhat Unsatisfied)

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 Painting, Trimming around the baseboards, restroom stalls

**Q6** 3 (Neutral)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**  
What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 neutral

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**neutral**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Don't rush the job.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

no

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#172

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Thursday, October 31, 2024 12:51:57 PM  
**Last Modified:** Thursday, October 31, 2024 12:53:11 PM  
**Time Spent:** 00:01:13  
**IP Address:** 192.107.142.228

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Page 1

**Q1** **Bear Creek Elementary**

Please select your campus/facility:

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **5 (Extremely Satisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Construction was well done**Reason 2 **Construction has been maintained****Q6** **4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?



**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Air conditioning problems**

Reason 2

**Elevator problems**

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

**Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

#173

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, November 01, 2024 9:12:08 AM  
**Last Modified:** Friday, November 01, 2024 9:18:25 AM  
**Time Spent:** 00:06:16  
**IP Address:** 173.174.47.195

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Page 1

**Q1** **Menchaca Elementary School**

Please select your campus/facility:

---

**Q2** **Parent of Student(s) at Campus**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1	many seating and learning opportunities
Reason 2	availability to travel between classrooms without leaving the building

---

**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

I do not like the minimal parking, Menchaca is near a busy intersection and no public transportation so parking is vital for events and even just getting to campus for regular school

Reason 2

while I love the open space layout, in this current environment of school shootings, I'd feel much better if there weren't just a bunch of fences keeping intruders away from my child

**Q8**

3 (Neutral)

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

i haven't interacted with them

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

note the location of school i.e streets (how busy, where do they go, are they main/neighborhood) public transportation availability, walkability. This is vital when planning for parking and general availability to access the school

**Q11**

Respondent skipped this question

Are there any other comments you would like to make about the project at your campus?

#174

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Friday, November 01, 2024 3:34:43 PM  
**Last Modified:** Friday, November 01, 2024 3:39:29 PM  
**Time Spent:** 00:04:45  
**IP Address:** 172.56.89.222

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Page 1

**Q1** **Blazier Elementary**

Please select your campus/facility:

**Q2** **Campus Faculty**

Please select the option that best describes your role:

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

**Q4** **2 (Somewhat Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

**Q5**  
What are two of the most important reasons for your rating of quality of work?Reason 1 **Poor plumbing**Reason 2 **Poor internet****Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7** **Respondent skipped this question**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

**Q8**

**2 (Somewhat Unsatisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Unfinished details**

Reason 2

**Poor workmanship**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Better classroom storage.

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#175

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Sunday, November 03, 2024 10:52:41 AM  
**Last Modified:** Sunday, November 03, 2024 10:56:57 AM  
**Time Spent:** 00:04:16  
**IP Address:** 24.27.46.202

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Page 1

**Q1** **T. A. Brown Elementary**

Please select your campus/facility:

---

**Q2** **Campus Faculty**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **4 (Somewhat Satisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **I'm new to this campus**

Reason 2 **I'm new to this campus**

---

**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

I'm new to this campus

Reason 2

I'm new to this campus

---

**Q8**

3 (Neutral)

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

I'm new to this campus

Reason 2

I'm new to this campus

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

I believe that PreK classrooms should still be able to maintain keeping appropriate grade level furniture on all modernized campuses. These bonds and the modernized furniture pieces that are being chosen and purchased are not age appropriate for 3-5 year old students.

---

**Q11**

Are there any other comments you would like to make about the project at your campus?

no comments

---

#176

**COMPLETE**

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, November 04, 2024 6:51:24 AM  
**Last Modified:** Monday, November 04, 2024 6:57:02 AM  
**Time Spent:** 00:05:37  
**IP Address:** 99.64.99.247

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Page 1

**Q1** **Eastside Early College High School**

Please select your campus/facility:

---

**Q2** **Campus Faculty**

Please select the option that best describes your role:

---

**Q3** **No, but I attended some of the CAT meetings**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **2 (Somewhat Unsatisfied)**

How satisfied are you with the quality of work done on the campus?

---

**Q5**  
What are two of the most important reasons for your rating of quality of work?

Reason 1 **There is water leakage in different areas of the building when it rains.**

Reason 2 **The hot water does not work in the Life skills kitchen.**

---

**Q6** **4 (Somewhat Satisfied)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---



**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Members of the Management Team would provide assistance when asked for help.**

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**The management team provided support but there are issues with the construction including the back entrance door of the B-building does not closed unless pulled.**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

The open spaces provided distractions for students in the open spaces and students walking by the open spaces.

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#177

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, October 28, 2024 9:50:29 AM  
**Last Modified:** Monday, November 04, 2024 11:10:18 AM  
**Time Spent:** Over a day  
**IP Address:** 192.107.142.4

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Page 1

**Q1** **Blazier Elementary**

Please select your campus/facility:

---

**Q2** **Campus Faculty**

Please select the option that best describes your role:

---

**Q3** **No**

Were you a member of your Campus Architectural Team (CAT)?

---

**Q4** **3 (Neutral)**

How satisfied are you with the quality of work done on the campus?

---

**Q5** **Respondent skipped this question**

What are two of the most important reasons for your rating of quality of work?

---

**Q6** **3 (Neutral)**

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

---

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1 **Have not had to use the customer service from the Construction Management team.**

---

**Q8**

**3 (Neutral)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**I haven't had experience with the contractors.**

Reason 2

**Anytime I have seen them they have been professional and respectful.**

---

**Q10**

**Respondent skipped this question**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---

#178

COMPLETE

**Collector:** Survey Responses (Web Link)  
**Started:** Monday, November 04, 2024 11:05:21 AM  
**Last Modified:** Monday, November 04, 2024 11:49:27 AM  
**Time Spent:** 00:44:06  
**IP Address:** 192.107.142.4

---

Page 1

Q1

Blazier Elementary

Please select your campus/facility:

Q2

Campus Staff

Please select the option that best describes your role:

Q3

No

Were you a member of your Campus Architectural Team (CAT)?

Q4

3 (Neutral)

How satisfied are you with the quality of work done on the campus?

Q5

What are two of the most important reasons for your rating of quality of work?

Reason 1

Happy with the new safe fence

Reason 2

unhappy with basic facilities (adult bathrooms) and bug infestations

Q6

4 (Somewhat Satisfied)

How satisfied are you with the customer service provided by AISD's Construction Management Team during construction?

**Q7**

What are the two most important reasons for your rating of customer service provided by AISD's Construction Management Team?

Reason 1

**Normally answered timely**

Reason 2

**solutions can take a while to be implemented**

---

**Q8**

**5 (Extremely Satisfied)**

How satisfied are you with the customer service provided by the contractor hired by AISD during construction?

---

**Q9**

What are the two most important reasons for your rating of customer service provided by the contractor hired by AISD?

Reason 1

**Job done well**

Reason 2

**workers professional**

---

**Q10**

Please list specific advice or lessons learned that you would give to design and construction teams doing similar projects at other campuses in Austin ISD (for example: things that went well that should always be done, or things that didn't go well that should be avoided, etc.)

Ask about traffic patterns and routines during pickup and drop off times

---

**Q11**

**Respondent skipped this question**

Are there any other comments you would like to make about the project at your campus?

---